



Telephone & Fixed Broadband

Application Form

For more information please call 123 FREE or email 123@dhiraagu.com.mv

CUSTOMER INFORMATION

New Customer Existing Customer _____
Customer No. / Account No. / Service No.

Identity Document

National ID Card (for Maldivians) Work permit Passport

Registration Certificate

ID No. _____

Company/Office/Applicant's Name: _____

New Customers

Date of Birth: [D | D] [M | M] [Y | Y | Y | Y] Male Female

Account No. / Service No. to be billed on _____

PERMANENT ADDRESS Nationality: _____ Title: _____

SERVICE ADDRESS (If different from Permanent Address)

House/Building name: _____

House/Building name: _____

Road: _____

Road: _____

District: _____ Block no: _____

District: _____ Block no: _____

Atoll, Island: _____

Atoll, Island: _____

Email: _____

Contact Name: _____ Contact No's: _____ Fax: _____

- 1. Install new telephone line service(s) Plainline (local only) Quickline (full IDD access)
- 2. Change existing telephone no. _____ to Plainline (local only) Quickline (full IDD access)
- 3. Request new broadband service(s)
- 4. Relocate broadband/telephone no. in same premise _____
- 5. Relocate broadband/telephone no. to my new address above _____
- 6. Internal wiring for broadband/telephone no. _____
- 7. Provide/remove the following services on telephone no. _____ Unlist Call Forwarding
- 8. Suspend telephone no. _____ 6 months 12 months
- 9. Disconnect broadband/telephone no. _____
- 10. Become the registered owner of broadband/telephone no. _____
- 11. Others _____

Present Owner's Name & Address _____

Identity Document

National ID Card (for Maldivians) Work permit Passport Registration Certificate

ID No. _____

Signature / Stamp (official stamp is required for Offices and Companies)

For Companies, Authorized Signatory (Name & ID No.)

SERVICE REQUESTED

Home Package:

Packages	Monthly Allowance	Speed
<input type="checkbox"/> Broadband 4M Basic	Unlimited*	4M
<input type="checkbox"/> Broadband 4M Standard	Unlimited*	4M
<input type="checkbox"/> Broadband 4M Plus	Unlimited*	4M
<input type="checkbox"/> Broadband 4M Premium	Unlimited*	4M
<input type="checkbox"/> Broadband 10M Plus	Unlimited*	10M
<input type="checkbox"/> Broadband 10M Premium	Unlimited*	10M
<input type="checkbox"/> Broadband 15M	Unlimited*	15M

Additional Services

- Buy Modem Buy Router
- Parental Control (MVR25 Per month)

*Upon exhaustion of fair usage allowance, speed will be reduced to 512k until end of the month. No extra charges will apply.

UltraFast Package:

Packages	Monthly Allowance	Speed
<input type="checkbox"/> Home UltraFast	Unlimited*	25M
<input type="checkbox"/> Home UltraFast Plus	Unlimited*	36M

*Upon exhaustion of fair usage allowance, speed will be reduced to 512k until end of the month. No extra charges will apply.

Fiber Package:

Packages	Monthly Allowance	Speed	Packages	Monthly Allowance	Speed
<input type="checkbox"/> Fiber 5M Basic	Unlimited*	5M	<input type="checkbox"/> Fiber 10M Premium	Unlimited*	10M
<input type="checkbox"/> Fiber 5M Standard	Unlimited*	5M	<input type="checkbox"/> Fiber 15M	Unlimited*	15M
<input type="checkbox"/> Fiber 5M Plus	Unlimited*	5M	<input type="checkbox"/> Fiber 25M	Unlimited*	25M
<input type="checkbox"/> Fiber 5M Premium	Unlimited*	5M	<input type="checkbox"/> Fiber 50M	Unlimited*	50M
<input type="checkbox"/> Fiber 10M Plus	Unlimited*	10M	<input type="checkbox"/> Fiber 100M	Unlimited*	100M

*Upon exhaustion of fair usage allowance, speed will be reduced to 1M until end of the month. No extra charges will apply.

SERVICE REQUESTED

Business Package:

Broadband Unlimited Packages			Fibre Unlimited Packages		
	Allowance	Speed		Allowance	Speed
<input type="checkbox"/> Biz Basic 5M*	Unlimited*	5M	<input type="checkbox"/> Biz Fibre 10M	Unlimited*	10M
<input type="checkbox"/> Biz Standard 5M*	Unlimited*	5M	<input type="checkbox"/> Biz Fibre 50M	Unlimited*	50M
<input type="checkbox"/> Biz Pro 5M*	Unlimited*	5M	<input type="checkbox"/> Biz Fibre 100M	Unlimited*	100M
<input type="checkbox"/> Biz Pro 10M*	Unlimited*	10M	<input type="checkbox"/> Biz Fibre Unlimited 10M	Unlimited*	10M

Additional Services

- Buy Modem Buy Router
- Fixed IP
- Webhosting starter package (FREE)
(Includes 10 email address, Domain and 1GB web space under your domain)

*Upon exhaustion of fair usage allowance, speed will be reduced to 512k on Broadband Packages and to 1M on Fibre Packages & Biz Pro 10M, until end of the month. No extra charges will apply.

Please state your required Domain name

Option 1: _____

Option 2: _____

Additional Services

Change package from _____ to _____ Required date: _____

Note:

- Actual speeds customer gets will vary due to a number of factors including network configuration, line length, internet traffic, customer equipment and software. If customer's line doesn't support the maximum speed of the package customer would like to subscribe to, Dhiraagu will offer the best speed available on that line.
- For upload speeds of 1M and above customer needs to have CPE which supports Annex M to get the upload speed

BILLING OPTIONS

I/We would like to:

- view and download bills via Dhiraagu Online Services - MyAccount
(conveniently view, download, manage accounts and pay your bills instantly by registering at MyAccount at www.dhiraagu.com.mv/myaccount)
- subscribe for Email Bill service and receive monthly bills via email. Preferred Email address _____
- change my existing email address that I/We have submitted from _____ to _____
- unsubscribe from E-mail Bill service
- subscribe to paper bills *(a monthly fee may be charged in future)*

Indicate Billing Address if different from Permanent Address

- | | |
|-------------------------------|--------------------|
| 1. House/Building Name: _____ | 2. Street: _____ |
| 3. District: _____ | 4. Block No. _____ |
| 5. Atoll/Island: _____ | |

DECLARATION & SIGNATURES

I/We have read and accept Dhivehi Raajjeyge Gulhun PLC Terms and conditions related to the service/s requested.

- Note:
- A valid ID card for Maldivians and the Passport and Work visa for non Maldivians is required with applications.
 - Non Maldivians are required to pay a deposit.
 - If this is the first application of a business, it should include a completed Business Customer Information Form (available on Dhiraagu website and Customer Front office).

 Signature/Stamp (Official stamp is required for Offices and Companies)

 For companies, Authorized Signatory (Name & ID Card No.)

Date: | D | D | | M | M | | Y | Y | Y | Y |