dhiraagu

# Mobile Postpaid Service
## Application Form

CUSTOMER INFORMATION

☐ New Customer ☐ Existing Customer _____
Customer No. / Account No. / Service No.

Company/Office/Applicant's Name: _____

Identity Document
☐ National ID Card (for Maldivians) ☐ Work permit ☐ Passport
☐ Registration Certificate
ID No. |_|_|_|_|_|_|_|_|_|_|_|_|
TIN No. |_|_|_|_|_|_|_|_|_|_|_|_|

New Customers

Date of Birth: |D|D| |M|M| |Y|Y|Y|Y| ☐ Male ☐ Female

_____
Account No. / Service No. to be billed on

PERMANENT ADDRESS Nationality: _____ Title: _____

House/Building name: _____

Road: _____

District: _____ Block no: _____

Atoll, Island: _____

Email: _____

CURRENT ADDRESS (If different from Permanent Address)

House/Building name: _____

Road: _____

District: _____ Block no: _____

Atoll, Island: _____

Contact Name: _____ Contact No's: _____

SERVICE REQUESTED

**Postpaid Packages**

My mobile number is _____

1. ☐ I wish to apply for the following Post Paid Packages ( Please tick the package which you would like to subscribe to)

☐ Smart169
(500 FREE minutes, 200 SMS - MVR169 per month)

☐ Smart299
(1500 FREE minutes, 1GB Data, 500 SMS - MVR299 per month)

☐ Smart499
(2500 FREE minutes, 2GB Data, 1000 SMS - MVR499 per month)

☐ Smart799
(3500 FREE minutes, 3GB Data, 2000 SMS - MVR799 per month)

☐ Smart Premium
(5000 FREE minutes, 6.5GB Data, 3000 SMS - MVR899 per month)

☐ Smart Premium Plus
(5000 FREE minutes, 15GB Data, 3000 SMS - MVR999 per month)

☐ Smart Executive 1499
(30GB Data, Truly Unlimited FREE minutes & SMS - MVR1499 per month)

☐ Smart Executive 1999
(45GB Data, Truly Unlimited FREE minutes & SMS - MVR1999 per month)

☐ Flex Basic
(400 FREE minutes - MVR129 per month)

☐ Flex Plus
(1000 FREE minutes - MVR269 per month)

(Rates indicated are subject to 6% GST)

2. ☐ I wish to change package from _____ to _____

3. ☐ I wish to change my Plan from Prepaid to Postpaid

**Postpaid TouchNet Plans**

1. ☐ I wish to apply: ( Please tick the appropriate box)

**Power Plans**

☐ Power 500MB (MVR99 per month) ☐ Power 2GB (MVR199 per month) ☐ Power 3GB (MVR249 per month) ☐ Power 5GB (MVR349 per month) ☐ Power 8GB (MVR549 per month) ☐ Power 15GB (MVR949 per month)

**Power+ Plans**

☐ Power+ 25GB* (MVR1,299 per month) ☐ Power + 50GB* (MVR1,899 per month) ☐ Power +75GB* (MVR2,599 per month) ☐ Power +100GB* (MVR2,999 per month)

* Fair Usage Allowance applies for Power+ Plans.
There is a minimum subscription period of 30 days for the Power +Plans.
If you disconnect/change package within 30 days of initial subscription, full rental will be charged for cancellation/pkg change.

2. ☐ I wish to disconnect TouchNet Postpaid service no: _____
(Rates indicated are subject to 6% GST)

PTO

SERVICE REQUESTED

## Additional Services

1. Provide / disconnect the following services for Mobile number: _____ Required date: D D M M Y Y Y Y

- ☐ IDD
- ☐ Forward Directory
- ☐ Unlisted Number Service
- ☐ Replace SIM card
- ☐ International Roaming without Data
- ☐ International Roaming with Data

2. I wish to purchase mobile number _____ Category A ☐ B ☐

3. I wish to

☐ Disconnect ☐ Suspend ( 6 months) ☐ Suspend ( 12 months) ☐ Reconnect

Mobile number _____ Required date D D M M Y Y Y Y

4. I wish to become the registered owner of Mobile no: _____ (To be signed by current owner)

Present Owner's

Name & Address _____

Identity Document

☐ National ID Card (for Maldivians) ☐ Work permit ☐ Passport ☐ Registration Certificate ID No. _____

_____ _____

Signature / Stamp (official stamp is required for Offices and Companies) For Companies, Authorized Signatory (Name & ID No.)

BILLING OPTIONS

I/We would like to:

☐ view and download bills via Dhiraagu Online Services - MyAccount
(conveniently view, download, manage accounts and pay your bills instantly by registering at MyAccount at www.dhiraagu.com.mv/myaccount)

☐ subscribe for Email Bill service and receive monthly bills via email. Preferred Email address _____

☐ change my existing email address that I/We have submitted from _____ to _____

☐ unsubscribe from E-mail Bill service

☐ subscribe to paper bills (a monthly fee may be charged in future)

Indicate Billing Address if different from Permanent Address

1. House/Building Name: _____ 2. Street: _____

3. District: _____ 4. Block No. _____

5. Atoll/Island: _____

DECLARATION & SIGNATURES

I/We have read and accept Dhivehi Raajjeyge Gulhun PLC Terms and conditions related to the service/s requested. (To be signed by applicant)

_____

Signature/Stamp (Official stamp is required for Offices and Companies)

_____

For companies, Authorized Signatory (Name & ID Card No.)

Date: D D M M Y Y Y Y

Note:
1. A valid ID card for Maldivians and the Passport and Work visa for non Maldivians is required with applications.
2. Non Maldivians are required to pay a deposit.
3. We may also ask for a deposit if
   - you have not previously held an account with us.
   - you have been a Dhiraagu customer and have not yet established a good payment record with us; or
   - you have previously failed to make a payment to Dhiraagu
4. If this is the first application of a business, it should include a completed Business Customer Information Form (available on Dhiraagu website and Customer Front office).

FOR DHIRAAGU USE ONLY

Account Password: _____ SIM No: _____ Phone no: _____

☐ Deposit: Amount: _____ Credit Limit: _____

Credit Approved: ☐ Yes ☐ No Signature: _____ Date: D D M M Y Y Y Y