

## 1. INTRODUCTION

- 1.1 These specific terms and conditions together with Dhiraagu General Terms and Conditions (collectively referred to as “Terms”) apply to the “Free Camera” Promotion (the “**Promotion**”) offers eligible customers to get free Indoor Camera or a combination of Indoor Camera and 12-Months Cloud Storage (“**Device**”).
- 1.2 Further details of the Promotions and prices applicable to the Device are available on [www.dhiraagu.com.mv](http://www.dhiraagu.com.mv) (the “**Website**”).

## 2. ELIGIBLE PACKAGES AND ELIGIBLE DEVICES

- 2.1 For the purposes of this Promotion, the following packages qualify as Eligible Packages.
  - For new customers: Limitehneh 30M or above package

## 3. DEVICES

- 3.1 Customers who subscribe to Limitehneh 30M and above are eligible for the one (1) Indoor Camera.
- 3.2 Customers who subscribe to Limitehneh 50M and above are eligible for one (1) Indoor Camera and one (1) 12-Month Cloud Storage.

## 4. ELIGIBILITY

- 4.1 The Promotion is open to Dhiraagu residential customers who subscribe or upgrade to an Eligible Package during 19 May 2026 to 30 June 2026 (the “**Promotion Period**”).
- 4.2 A grace period until 10 July 2026 will be provided for connection activation [the “**Grace Period**”]. However, customers must submit the form to participate in the promotion (“**Form**”) by 30 June 2026 to remain eligible.
- 4.3 Customers who have applied for an Eligible Package must have their plan activated within the Promotion Period to be considered eligible for the Devices.
- 4.4 Customers who have applied for an Eligible Package before the Promotion Period will remain eligible provided that:
  - The connection is activated during the Promotional Period (or Grace Period), and
  - The Form is submitted within the Promotional Period.

## 5. PARTICIPATION

- 5.1 To participate in the Promotion, the Customer must complete the online enrolment via a Form which will be available in the website page detailing the promo.
- 5.2 Customer can apply for new connections from any existing channel, this includes MyAccount, Sales channels/agents or Walk-ins.
- 5.3 Upon enrolling to the Promotion, if the Customer is eligible, Dhiraagu will contact the Customer via SMS to collect the Device(s). Customers will be contacted on a weekly basis subject to availability of devices.

## 6. COMMITMENT PERIOD AND EXIT CHARGE

- 6.1 The Customer acknowledges that the Device(s) are provided to you free of charge subject to maintaining your Service active for a period of twelve (12) months from the enrollment date (**Minimum Commitment Period**).
- 6.2 The Customer acknowledges that risk in the Device shall pass to the Customer upon delivery of Device. Title and ownership shall transfer upon completion of the Minimum Commitment Period.
- 6.3 During Minimum Commitment Period, if the Customer change the ownership of service, transfer of device, suspend the service, downgrade or disconnect the service, customer must pay an early termination fee of:  
For Indoor camera: MVR 480 (excluding GST)  
For 12-Month Cloud Storage: MVR 1272 (excluding GST) (the “**Exit Charge**”).
- 6.4 If the Exit Charge is not paid within one (1) month from the date it becomes payable, we reserve the right to: (a) transfer the Exit Charge to the account of any other service(s) provided to you; (b) deduct the Exit Charge from any payment or credit due to you.

By clicking to accept to these Terms, You are providing Your electronic signature, which legally binds You to these Terms and any future amendments. This electronic acceptance is deemed equivalent to a wet ink signature in accordance with the Electronic Transactions Act (Law No: 2/2022).