

## **ROADHA KURUKURUN PROMOTION - TERMS AND CONDITIONS**

The Roadha Kurukurun Promotion Terms and Conditions is open to all mobile DHIRAAGU customers who meet the Eligibility Criteria set out below.

Eligible Customers win a chance to win free daily data bonuses and even bigger rewards upon reaching streak milestones from collecting the free daily rewards (the “**Prize(s)**”), subject to the terms and conditions herein.

Amendments to these conditions may be published by DHIRAAGU on its website at any time. These conditions, any amendments to these conditions, and/or modifications to the Prize(s) (together, the “**Conditions**”) apply to this Promotion.

“**we**”, “**us**” and “**DHIRAAGU**” means Dhivehi Raajjege Gulhun PLC (C-0024/1988) and “**our**” has a corresponding meaning. “**you**”, “**your**” means the user of the service number as specified under paragraph 6.1 below.

### **1. Eligibility - How can I be part of this Promotion.**

- 1.1. You will be eligible to be part of this Promotion if you own an active Dhiraagu Prepaid or Postpaid number.

### **2. Promotion duration**

The duration of this Promotion is from 17 February 2026 to 18 March 2026.

### **3. Daily Rewards**

- 3.1. Eligible Customers can collect one free surprise data reward daily between 1:00pm and 6:00 PM (Maldives Time) via Dhiraagu App per service number. Surprise data will be assigned randomly from below add-ons.

<b>Commercial Name</b>	<b>Data</b>	<b>Validity</b>
Chat 2GB	2GB Chat	1 Calendar Day
Social Media 2GB	2GB Social	1 Calendar Day
Gaming 2GB	2GB Gaming	1 Calendar Day
Streaming 2GB	2GB Streaming	1 Calendar Day
Music 2GB	2GB Music	1 Calendar Day

- 3.2. Customer must collect a reward on consecutive days to maintain the streak. If the Customer fails to collect a reward, the streak will reset (unless it is due to our technical issue).
- 3.3. Customers can see their current streak count and next milestone from the Dhiraagu App for each service number.

### **4. Streak Milestone Rewards**

- 4.1. Milestone bonus data is auto credited upon reaching streak day 5, 10 and 20.

<b>Milestone</b>	<b>Requirement (Number of days streaked)</b>	<b>Reward</b>	<b>Value</b>
Day 5	5 Consecutive Days	Bonus Data	10GB (24h validity)
Day 10	10 Consecutive Days	Bonus Data	1TB (3 days validity)
Day 20	20 Consecutive Days	Bonus Data	1TB (5 days validity)

Day 30	30 Consecutive Days	<b>MEGA PRIZE LUCKY DRAW ENTRY</b>	
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## 5. Mega Prize

- 5.1. Customer who streaks for 30 consecutive days would have a chance to win China Trip for 2- Shanghai, 7 nights (the Mega Prize).
- 5.2. Winner that receives the "**Mega Prize - China Trip for 2**" Prize shall only be offered the round-trip fares for two + accommodations (B&B accommodations). Dhiraagu shall not bear any other fees or the fees for obtaining travel visas. The Winner also acknowledges that Dhiraagu shall bear the costs for the round-trip fares for two + accommodations if the Winner chooses to travel as per the selected travel dates 1 April 2026 to 8 April 2026. If the Winner chooses any later date, any extra charges incurred shall be borne by the Winner and not by Dhiraagu. Any other fee shall be borne by the Winner and Dhiraagu shall not in any way be liable for any payments other than the travel package being provided as of 1 April 2026.
- 5.3. Prize is non-exchangeable, non-transferable and no alternatives will be offered.

## 6. Mega Prize Eligibility

- 6.1. Customers who streak consecutively for 30 days would be automatically enrolled in the lucky draw for the Mega Prize. However, the following Customers will be excluded from the Lucky Draw.
  - (a) You are an employee of Dhiraagu or if you are an immediate family member (spouse, children and parents) of a Dhiraagu employee.
  - (b) Your subscribed services are sponsored under Dhiraagu staff touch scheme.
  - (c) You are a legal entity (this includes sole proprietorship).
  - (d) You are a board member of Dhiraagu or if you are an immediate family member (spouse, children and parents) of a Dhiraagu Board Member.

## 7. Lucky Draw Process

- 7.1. Draw date will be informed on our social media platform.
- 7.2. One Lucky winner will be randomly selected from the eligible customers.
- 7.3. The eligible service numbers will be used as the unique identifier for the draw.

## 8. Announcement and Prize Collection

- 8.1. You understand and agree that the Mega Prize will be awarded to the registered owner of the service number as at the Draw Date and handover date. The registered owner of the service number will be verified by:
  - (a) doing a check on transaction history of your service number, to confirm no suspicious activities (i.e.: sim replacement) have been done between the draw date and Mega Prize handover date; and
  - (b) collecting identification of person collecting the Mega Prize (passport / work permit) and by signing the handover documents.
- 8.2. Details of the winner will be announced after the draw and published on DHIRAAGU's official social media account(s). DHIRAAGU will endeavor to present the Mega Prize to the winner as soon as practicable after the conclusion of the draw.

- 8.3. Winners will be notified via phone and/or SMS through the service number which won the Prize(s). DHIRAAGU will attempt to call the winners at least three (3) times within seven (7) days from the draw date.
- 8.4. Winners must ensure that the Mega Prize is collected from Dhiraagu Head Office, Male', within one (1) week from the draw date ("**Collection Deadline**").
- 8.5. The Prize will be presented to the winner after proper identification and due acknowledgement from the customer, or a duly authorized representative of the customer. This includes, without limitation, presenting any documents and signing any reasonable waivers and presenting any documents as requested by DHIRAAGU. To collect the Prize, the winner must provide all reasonable documents requested by DHIRAAGU (such as valid NID Card, Passport and/or Work Permit) for verification. In case the customer appoints an authorized representative for collection, any and all reasonable documents requested by DHIRAAGU for verification purposes must be presented in a timely manner.
- 8.6. In the event DHIRAAGU is unable to contact or verify the winner one (1) week from the Draw Date, and/or if the winner fails to comply with paragraph 8.5 above, or any additional conditions herein, the winner would have deemed to have forfeited the Prize and an alternative winner may be selected by DHIRAAGU at its sole discretion. The conditions herein will apply.

**9. Additional Conditions:**

- 9.1. You consent to our use and disclosure of your personal information to announce the winner. If you do not consent, you may notify us at least one (1) day in advance, via email to [123@dhiraagu.com.mv](mailto:123@dhiraagu.com.mv).
- 9.2. You acknowledge and agree that by accepting the Prize, you grant DHIRAAGU an indefinite right to use your personal information including (without limitation) your name, likeness, photograph, and any statements made by you, for advertising, promotional, marketing, and publicity purposes in any media without any compensation or charge or prior notice.
- 9.3. DHIRAAGU is not responsible for any technical issues, failures, or disruptions that may affect the fairness or integrity of the Lucky Draw.
- 9.4. Except for a liability that cannot be excluded by law, DHIRAAGU shall not be liable for any loss, damage, injury, or disappointment of any kind resulting from the acceptance, possession, use, or misuse of any Prize, participation in the Lucky Draw, or any technical malfunctions. DHIRAAGU does not accept any indirect, special, incidental or consequential damages arising out of or related to this Lucky Draw.
- 9.5. In any circumstances if Dhiraagu is deemed liable, Dhiraagu's total aggregate liability shall not exceed any amount beyond MVR 10,000 (Maldivian Rufiyaa Ten Thousand).
- 9.6. Our decisions regarding any aspect of this Lucky Draw are final and binding, and no further correspondence, requests or claims will be entertained in this regard.
- 9.7. The Parties hereby agree that any claims against the other will be made in their own individual capacity and not as a representative or class action, and any rights to such actions are hereby waived.
- 9.8. We reserve the right to substitute the Prize with another prize of equal or higher value if circumstances beyond our control make it necessary to do so.
- 9.9. We will not be responsible for any disputes or incidents related to the prize after it is handed over to the lucky winner.
- 9.10. We reserve the right to amend these terms and conditions at any time, without prior notice.

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9.11. These terms and conditions shall be governed by the laws of the Republic of Maldives. Any dispute relating to these Terms, must be resolved amicably in discussion with us.