

Terms and Conditions for Family Pack Add-On

1. Data Sharing Eligibility and Restrictions

- a. Data sharing is permitted exclusively among numbers registered under the same Customer Account (CA).
- b. The primary customer may utilize the full data allowance or distribute it in accordance with the designated sharing matrix.
- c. Data allocation must adhere strictly to the assigned sharing matrix.
- d. Data specifically allocated to the primary customer (as highlighted in the applicable table) cannot be shared with other users.
- e. The primary customer may allocate the entirety of shared data to any prepaid number within the same CA.

Family Gifting Pack	Family Gifting Pack - 399	Family Gifting Pack- 699	Family Gifting Pack-999
Price Point (MVR)	399	699	999
Data (GBs)	10	30	60
Bonus Data Benefit (Gift Voucher)	5GB X 2	15GB X 1 10GB X 3	30GB X 1 15GB X 3
Voice Benefit	CUG		
Validity	28 Days	28 Days	28 Days
Data Break up (GBs)			
Primary 1	10	30	60
Shareable or Redeemable			
Gift Vouchers 1	5	15	30
Gift Vouchers 2	5	10	15
Gift Vouchers 3		10	15
Gift Vouchers 4		10	15

2. Activation and Transfer Requirements

- a. The add-on must be transferred to eligible numbers within 72 hours of activation. Failure to complete the transfer within this timeframe will result in forfeiture of the shareable data.

- b. The validity period for shared data commences upon provisioning of the add-on to the recipient's number.
- c. Customers are permitted to activate the Family Plan multiple times within a single month.
- d. The transfer window for sharing data, along with the validity period for the primary customer's data, begins at the time of purchase for the primary customer.

3. Data Usage and Expiry

- a. Any unused data will be automatically cancelled upon expiry of the validity period.
- b. Primary customer data will be consumed first, followed by data from shareable data packs.
- c. Both Shareable and add on vouchers validity is 28 days
- d. Validity for shared data starts from the moment the shareable add-on is provisioned to the recipient's number, while primary data validity begins at the time of purchase.
- e. In the event that a customer activates an additional add-on, the usage priority consumption is based on the lowest validity.

4. Additional Benefits and Features

- a. (CUG) calling is included within the Family Pack, applicable to calls among all Dhiraagu customers utilizing the Family Pack.
- b. The account owner may share up to 4 User services.
- c. Customers can check their data balance and related details via the Dhiraagu App.