



Telephone & Fixed Broadband Application Form

CUSTOMER INFORMATION

New Customer Existing Customer

Customer No. / Account No. / Service No. _____

Identity Document

National ID Card (for Maldivians) Work permit Passport

Registration Certificate

Company/Office/Applicant's Name: _____

ID No. | | | | | | | | | | | | | | | | | | | | | |

New Customers

Date of Birth: | D | D | | M | M | | Y | Y | Y | Y | Male Female

Account No. / Service No. to be billed on _____

PERMANENT ADDRESS Nationality: _____ Title: _____

SERVICE ADDRESS (If different from Permanent Address)

House/Building name: _____

House/Building name: _____

Road: _____

Road: _____

District: _____ Block no: _____

District: _____ Block no: _____

Atoll, Island: _____

Atoll, Island: _____

Email: _____

Contact Name: _____ Contact No's: _____

SERVICE REQUESTED

- 1. Install new telephone line service(s) Plainline (local only) Quickline (full IDD access)
- 2. Change existing telephone no. _____ to Plainline (local only) Quickline (full IDD access)
- 3. Request new broadband service(s)
- 4. Relocate broadband/telephone no. in same premise _____
- 5. Relocate broadband/telephone no. to my new address above _____
- 6. Internal wiring for broadband/telephone no. _____
- 7. Provide/remove the following services on telephone no. _____ Unlist Call Forwarding
- 8. Suspend telephone no. _____ 6 months 12 months
- 9. Disconnect broadband/telephone no. _____
- 10. Become the registered owner of broadband/telephone no. _____
- 11. Others _____

Present Owner's Name & Address _____

Identity Document

National ID Card (for Maldivians) Work permit Passport Registration Certificate

ID No. | | | | | | | | | | | | | | | | | | | | | |

Signature / Stamp (official stamp is required for Offices and Companies)

For Companies, Authorized Signatory (Name & ID No.)

Fiber Package:

Packages	Fair Usage Allowance	Speed
<input type="checkbox"/> Fiber 5M*	30GB	5M
<input type="checkbox"/> Fiber 5M Standard*	45GB	5M
<input type="checkbox"/> Fiber 5M Plus*	75GB	5M
<input type="checkbox"/> Fiber 5M Premium*	100GB	5M
<input type="checkbox"/> Fiber 10M Plus*	120GB	10M
<input type="checkbox"/> Fiber 10M Premium*	150GB	10M
<input type="checkbox"/> Fiber 15M*	200GB	15M

Packages	Fair Usage Allowance	Speed
<input type="checkbox"/> Fiber 25M*	250GB	25M
<input type="checkbox"/> Fiber 50M*	350GB	50M
<input type="checkbox"/> Fiber 100M*	500GB	100M
<input type="checkbox"/> Fiber 100M Plus*	750GB	100M
<input type="checkbox"/> Fiber 1G*	2TB	1G

Additional Services

- Buy Modem Buy Router
- Parental Control (MVR25 Per month)
- Router/ONT Monthly Installment Plan
- 6 months 12 months 18 months

*Speed will be reduced as stated below once FUA (Fair Usage Allowance) is exhausted, however there will be no extra charges for additional usage:
*1Mbps

Business Package:

Fibre Unlimited Packages	Fair Usage Allowance	Speed
<input type="checkbox"/> Biz Fibre Basic 5M*	70GB	5M
<input type="checkbox"/> Biz Fibre Standard 5M*	125GB	5M
<input type="checkbox"/> Biz Fibre Pro 5M*	230GB	5M
<input type="checkbox"/> Biz Fibre 10M*	430GB	10M
<input type="checkbox"/> Biz Fibre 50M*	800GB	50M

Fibre Unlimited Packages	Fair Usage Allowance	Speed
<input type="checkbox"/> Biz Fibre 100M*	1,150GB	100M
<input type="checkbox"/> Biz Fibre Unlimited 10M	Unlimited	10M
<input type="checkbox"/> Biz Fibre 1G*	2.5TB	1G

Additional Services

- Buy Modem Buy Router
 Fixed IP
 Webhosting starter package
(Includes 10 email address, Domain and 1GB web space under your domain)

*Speed will be reduced as stated below once FUA (Fair Usage Allowance) is exhausted, however there will be no extra charges for additional usage:
 *1Mbps

Additional Services

Change package from _____ to _____ Required date: _____

Note:

- Actual speed on customer end will vary due to a number of factors including network configuration, line length, internet traffic, customer equipment and software. If customer's line doesn't support the maximum speed of the package customer would like to subscribe to, Dhiraagu will offer the best speed available on that line.
- For upload speeds of 1M and above customer needs to have CPE which supports Annex M to get the upload speed

I/We would like to:

- view and download bills via Dhiraagu Online Services - MyAccount (conveniently view, download, manage accounts and pay your bills instantly by registering at MyAccount at www.dhiraagu.com.mv/myaccount)
 subscribe for Email Bill service and receive monthly bills via email. Preferred Email address _____
 change my existing email address that I/We have submitted from _____ to _____
 unsubscribe from E-mail Bill service
 subscribe to paper bills (a monthly fee may be charged in future)

Indicate Billing Address if different from Permanent Address

1. House/Building Name: _____

2. Street: _____

3. District: _____

4. Block No. _____

5. Atoll/Island: _____

I/We have read and accept Dhivehi Raajjeyge Gulhun PLC Terms and conditions related to the service/s requested.

 Signature/Stamp (Official stamp is required for Offices and Companies)

 For companies, Authorized Signatory (Name & ID Card No.)

Date:

	D		D		M		M		Y		Y		Y		Y
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Note: 1. A valid ID card for Maldivians and the Passport and Work visa for non Maldivians is required with applications.

2. Non Maldivians are required to pay a deposit.

3. If this is the first application of a business, it should include a completed Business Customer Information Form (available on Dhiraagu website and Customer Front office).