

CITY INVESTMENT LUCKY DRAW TERMS AND CONDITIONS

These Terms and Conditions apply to the Lucky Draw organized by Dhivehi Raajjeyge Gulhun Plc ("DHIRAAGU", "we" "our" or "us") together with City Investments Private Limited. By participating in this Lucky Draw, you acknowledge and agree that you are bound by the terms herein.

1. Promotional Period:

The promotional period shall begin from 25th April 2021 and continue until 22nd May 2021. During the Promotional Period, a Lucky Draw will be held every Sunday to select 1st, 2nd and 3rd winners. The last draw will be held on the following Sunday on 23rd May 2021.

2. Eligible Customers:

All Dhiraagu Pay customers who make payments to the following outlets between 00:00hrs every Sunday, and 23:59hrs every Saturday during the Promotional Period (each a "Week") using their Dhiraagu Pay wallet. (i.e. Customers who pay on Week 1 will not be eligible for Week 2 lucky draw unless they make a payment that week)

- (a) City Garden
- (b) City Gelato
- (c) City Bakery Showroom 1 (Sosun Magu)
- (d) City Bakery Showroom 2 (Maaveyo Magu)
- (e) City Bakery Showroom 3 (Hulhumale')
- (f) City Bakery Showroom 4 (Infront of nursing)

(the "Outlet(s)").

3. Prizes:

Lucky Draw winners from each Week will be awarded the following prizes:

1st Place: Free iftar for two from City Garden (After Ramadan MVR. 300 voucher for City Garden)

2nd Place: MVR. 200 voucher which can be used at any Outlet other than City Garden

3rd Place: gift basket worth MVR. 150

The Prize is not transferable or exchangeable for cash.

4. The process:

Lucky Draw event will be held by City Investment on its official Instagram account via Instagram Live feed (the "Event").

The Event will be held every Sunday during the Promotional Period.

1st, 2nd and 3rd winners will be selected at random and the results are deemed to be final.

Winners will be announced during the Event and will be notified through the contact number provided.

5. To claim the Prize:

Winners are required to collect the Prize from City Investment within three (3) days from the date the respective winner is selected. If you fail to collect the Prize within three (3) days, the Prize will automatically be deemed forfeited.

You must present any reasonable information/documents requested by us to confirm your identity.

- **6.** You understand and agree that we may disqualify your entry to the Lucky Draw for any reasonable cause, including any violation of these terms or attempt to tamper with the Lucky Draw.
- 7. City Investment shall remain responsible for the lucky draw process. We accept no liability for claims relating to the lucky draw process including any delays in the process, or any damage, loss or injury (including without limitation, any direct, indirect or consequential loss and loss of chance), except for a liability that cannot be excluded by law, caused or suffered in connection with this Lucky Draw. Our aggregate liability under this Lucky Draw, if any is limited to five hundred Maldivian Rufiyaa.
- **8.** We reserve the right to cancel the Lucky Draw at any time and for any reason without any liability.
- **9.** We may vary these terms at any time at our sole discretion by the publication of the varied terms on our website.
- **10.** These terms shall be governed by laws of the Republic of Maldives and are subject to the exclusive jurisdiction of the courts of the Republic of Maldives for any disputes relating to these terms, if not resolved amicably.

Page 1 Version 2019