



Terms of Service - Postpaid

Other information

- Monthly rental and allowances in the Plan will be prorated based on the date of subscription.
- Advance rental is charged on the first bill.
- The inclusive allowances will be reset on the 1st of each calendar month, between 00.00 hrs to 01.00 hrs. To check balance send an SMS to 727 with keyword "BAL".
- Any unused allowances will not be carried forward to the following month.
- Data Boosters are not prorated and are valid till end of the Calendar month.
- Social Media Package includes WhatsApp, Viber, Instagram, Facebook, SnapChat.
- Plans can only be changed once a month.
- During plan change any unused balance will not be carried forward.
- Package 350 - Excess voice usage charge 85 Laari/Min.
- Package 550 - Excess voice usage charge 50 Laari/Min.
- Package 150 - Excess voice usage charge 90 Laari/Min.
- SMS to Premium numbers/short codes are not applicable under Free SMS.
- Upon exhaustion of the FUA your postpaid will be throttled.
- Free calls has a FUA of 45,000 minutes. Excess will be charged at 1 Laari/Min.
- Free SMS has a FUA of 45,000 SMS. Excess will be charged at 1 Laari/SMS.
- Subscription Add-ons can be removed only from SMS to 343.
- Favorite country discount is applicable on top of the Premium rate.
- Add-Ons bought by Hybrid billing customers will not re-occur and will have a validity of 30 days from date of purchase.
- Add-Ons bought by Postpaid billing customers will work as a subscription and will be refreshed every month until it is removed.
- Calls to Premium numbers / codes will not be included in Free minutes.