



# Prepaid Service Application Form

CUSTOMER INFORMATION

New Customer     Existing Customer    \_\_\_\_\_  
Customer No. / Account No. / Service No.

National ID Card (for Maldivians)     Work permit     Passport

Registration Certificate  
 ID No. \_\_\_\_\_  
 TIN No. \_\_\_\_\_

Company/Office/Applicant's Name: \_\_\_\_\_  
 \_\_\_\_\_

**New Customers**

Date of Birth: [ D | D ] [ M | M ] [ Y | Y | Y | Y ]     Male     Female

Account No. / Service No. to be billed on

**PERMANENT ADDRESS**      Nationality: \_\_\_\_\_      Title: \_\_\_\_\_  
**PRESENT ADDRESS** (if different from Permanent Address)

House/Building name: \_\_\_\_\_      House/Building name: \_\_\_\_\_  
 Road: \_\_\_\_\_      Road: \_\_\_\_\_  
 District: \_\_\_\_\_      Block no: \_\_\_\_\_      District: \_\_\_\_\_      Block no: \_\_\_\_\_  
 Atoll, Island: \_\_\_\_\_      Atoll, Island: \_\_\_\_\_  
 Email: \_\_\_\_\_  
 Contact Name: \_\_\_\_\_      Contact No's: \_\_\_\_\_

SERVICE REQUESTED

**TYPES OF SERVICE** (Please tick  as applicable)

1. New Mobile connection (National, Conference Call, IDD, SMS, MMS and Caller ID will be provided by default)

2. Disconnect Mobile number \_\_\_\_\_      Date Action Required \_\_\_\_\_

3. Become the Registered User of Mobile number \_\_\_\_\_  
 Name and Address of Present Owner \_\_\_\_\_  
 Signature of Present Owner \_\_\_\_\_      ID Card No \_\_\_\_\_

4. Issue a replacement SIM Card (Mobile number): \_\_\_\_\_       5. Change my Plan from Postpaid to Prepaid \_\_\_\_\_

**MOBILE BROADBAND PACKAGES**

<input type="checkbox"/> MBB299 - 5GB <small>(MVR299 per month)</small>	<input type="checkbox"/> MBB699 - 25GB <small>(MVR699 per month)</small>	<input type="checkbox"/> MBB999 - 40GB <small>(MVR999 per month)</small>	<input type="checkbox"/> MBB2999 - 150GB <small>(MVR2999 per month)</small>	<input type="checkbox"/> MBB7599* - 500GB <small>(MVR7599 per month)</small>
<input type="checkbox"/> MBB399 - 10GB <small>(MVR399 per month)</small>	<input type="checkbox"/> MBB899 - 30GB <small>(MVR899 per month)</small>	<input type="checkbox"/> MBB1099 - 50GB <small>(MVR1099 per month)</small>	<input type="checkbox"/> MBB5699* - 300GB <small>(MVR5699 per month)</small>	

Speed will be throttled to 128kbps upon reaching the FUA  
(Rates indicated are subject to 6% GST)

\*Only available for Postpaid Customers

**PREPAID PLANS**

Apply / Change FnF Standard plan to mobile number: \_\_\_\_\_  
(3 Dhiraagu numbers & 2 International numbers)

1. \_\_\_\_\_    2. \_\_\_\_\_    3. \_\_\_\_\_    4. \_\_\_\_\_    5. \_\_\_\_\_

Apply / Change Best Friend plan to mobile number: \_\_\_\_\_       Apply / Change Hi5 plan to mobile number: \_\_\_\_\_

1. \_\_\_\_\_ (1 Free Dhiraagu Mobile number)      1. \_\_\_\_\_      4. \_\_\_\_\_  
 2. \_\_\_\_\_ (FnF International number 1)      2. \_\_\_\_\_      5. \_\_\_\_\_  
 3. \_\_\_\_\_ (FnF International number 2)      3. \_\_\_\_\_

Apply / Change Prepaid Plus to mobile number: \_\_\_\_\_

Apply/Change RED FNF no: (50% discount for 1 Dhiraagu number) \_\_\_\_\_

MAMEN

Apply to 'mamen' \_\_\_\_\_

Disconnect/change 'mamen' \_\_\_\_\_

Please state reason why (optional)  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

DECLARATION & SIGNATURES

I/We have read and accept Dhivehi Raajjeyge Gulhun PLC Terms and conditions related to the service/s requested.

Signature/Stamp (Official stamp is required for Offices and Companies)

For companies, Authorized Signatory (Name & ID Card No.)

Date:

Note: 1. A valid ID card for Maldivians and the Passport and Work visa

2. If this is the first application of a business, it should include a completed Business Customer Information Form (available on Dhiraagu website and Customer Front office).

FOR DHIRAAGU USE ONLY

PIN No: \_\_\_\_\_ SIM No: \_\_\_\_\_ Phone No: \_\_\_\_\_

Phone Brand: \_\_\_\_\_ IME No: \_\_\_\_\_

Name of the Agent \_\_\_\_\_

Atoll, Island \_\_\_\_\_ Signature: \_\_\_\_\_

Records Updated by \_\_\_\_\_ Date: \_\_\_\_\_ Signature: \_\_\_\_\_

(If sold in a tourist establishment GST will be charged at the prevailing tourism sector GST rate)