Understanding your dhiraagu bill

dhiraagu

Register or Login to My Account for detailed bill at:
www.dhiraagu.com.mv/ocs

Dhiraagu TIN: 1002385GST501

Tax Invoice

1 C52   B1-0022688

CHANDHANI MAGU,MACHCHANGOLHI
Male
Maldives

2
The total amount due is MVR 0.00
Please settle the payment by 24-Mar-2019

5 **Payment Options**

My Account	Register for Dhiraagu MyAccount (www.dhiraagu.com.mv/ocs) and conveniently pay your bills online, check account details, manage multiple services, apply for services and do much more.
Mobile App	Download Dhiraagu app to manage your postpaid mobile and fixed services, pay your bills, buy add-ons, monitor usage and even pay any dhiraagu bill.
Dhiraagu Pay	Download Dhiraagu Pay app, follow the simple registration steps and conveniently pay Dhiraagu bills from your mobile wallet.
Customer Service Centers & Partnershops	Walk-in to any Dhiraagu customer service center or partner shop across the nation to pay your bills.

Scan to download dhiraagu app

6

Account Number:		**3**
Invoice Number:	B1-0022688	
Billing Period:	01 Feb 19 - 28 Feb 19	
Bill Created on:	01 Mar 2019	

Account Summary	**MVR**	**4**
Previous Period		
Last Bill Amount	0.00	
Payment Received	0.00	
Outstanding Amount	0.00	
Current Period		
Current Charges	1,931.02	
Discounts	-1,931.02	
Adjustments	0.00	
Sub Total	0.00	
GST @ 6%*	0.00	
Total Current Charges	0.00	
Total Amount Due (MVR)	0.00	

Payment received on or after 01-Mar-2019 will not be shown on this bill.

*May Include GST on Adjustment Amount

All enquiries or disputes concerning any bill(s) must be made in writing to Dhiraagu on or before the payment due date stated on your bill. Otherwise, the bill(s) will be considered in good order

7
Register for Dhiraagu MyAccount services and conveniently pay your bills online

Check account details | Manage multiple services | Apply for services

dhiraagu.com.mv/ocs

Dhiraagu Head Office, Ameenee Magu, Male' 20403, P.O. Box 2082, Republic of Maldives
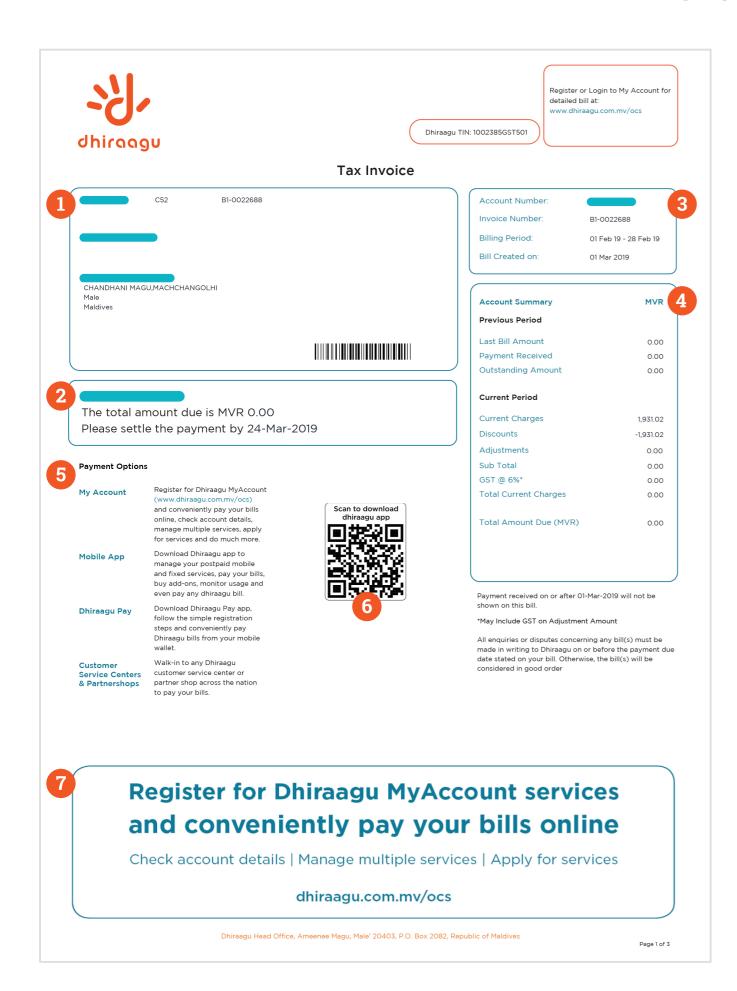
Page 1 of 3

The bill format designed is with the primary focus of providing our customers with the most relevant information in a single-page summary and displayed in an easy to follow zone structure.

1 Shows customer name, registered billing address and barcode. The registered billing address shows where you want the bill delivered.

2 Gives at a glance the key information, name of customer, total amount due and latest date for payment settlement.

3 Account number assigned for the services, invoice number, billing period and date of bill creation reflected in this zone. The account number is unique and will remain constant every month, whereas the invoice number will be unique to that bill and will be different each month.

4 A summary of your bill showing the Previous Period, including any outstanding from last bill and Current Period charges with total amount due including GST applied.

5 Displays the popular payment channels available for customers to settle their bills conveniently.

6 Scan this QR code to download Dhiraagu mobile app to keep track of usage, activate boosters or add-ons, top-up a prepaid and pay Dhiraagu bills. With the latest mobile devices, you can simply scan the QR code by pointing the camera.

7 Register for Dhiraagu MyAccount services via www.dhiraagu.com.mv/ocs to download the PDF bill or to get a more detailed bill including calls details.

The itemized summary level details of the services and relevant charges shown are from page 2 onwards. Detailed bill with usage and charges are available from MyAccount via dhiraagu.com.mv