



# TV Service Application Form

CUSTOMER INFORMATION

New Customer  Existing Customer \_\_\_\_\_  
Customer No. / Account No. / Service No

Identity Document

National ID Card (for Maldivians)  Work permit  Passport  
 Registration Certificate

Company/Office/Applicant 's Name: \_\_\_\_\_

ID No. | | | | | | | | | | | | | | | | | | | | | |

New Customers

Date of Birth: | D | D | | | M | M | | | Y | Y | Y | Y |  Male  Female

Account No. / Service No. to be billed on \_\_\_\_\_

PERMANENT ADDRESS Nationality: \_\_\_\_\_ Title: \_\_\_\_\_

SERVICE ADDRESS (if different from Permanent Address)

House/Building name: \_\_\_\_\_

House/Building name: \_\_\_\_\_

Road: \_\_\_\_\_

Road: \_\_\_\_\_

District: \_\_\_\_\_ Block no: \_\_\_\_\_

District: \_\_\_\_\_ Block no: \_\_\_\_\_

Atoll, Island: \_\_\_\_\_

Atoll, Island: \_\_\_\_\_

Email: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Contact No 's: \_\_\_\_\_ Fax: \_\_\_\_\_

SERVICE REQUESTED

Service No.

- 1. Provide new TV service
  - to existing broadband connection
  - with new broadband connection  
(available only in islands with residential telephone service)
- 2. Relocate TV & broadband services within same premises \_\_\_\_\_
- 3. Internal wiring for TV service(s) \_\_\_\_\_
- 4. Relocate TV & broadband services to my new address above \_\_\_\_\_
- 5. Relocate only TV service to another broadband service no. \_\_\_\_\_
- 6. Disconnect TV service no. \_\_\_\_\_
- 7. Change ownership of JoyBox Please provide JoyBox Serial no (last 4 digits) \_\_\_\_\_
- 8. Other ( Please specify ) \_\_\_\_\_

Additional Services (Select one)

- Buy JoyBox
- Free JoyBox

Joybox is provided Free of Charge. Early Termination Fee of MVR1000 will be charged if disconnected before 12 months period.

Signature of present owner: \_\_\_\_\_

TV Packages

- Starter Package
- Basic Package

Add-ons

- Add-on Excitement
- Add-on Fun

BILLING OPTIONS

I/We would like to:

- view and download bills via Dhiraagu Online Services - MyAccount ( conveniently view, download, manage accounts and pay your bills instantly by registering at MyAccount at www.dhiraagu.com.mv/myaccount)
- subscribe for Email Bill service and receive monthly bills via email. Preferred Email address \_\_\_\_\_
- change my existing email address that I/We have submitted from \_\_\_\_\_
- unsubscribe from E-mail Bill service
- subscribe to paper bills

Indicate Billing Address if different from Permanent Address

1. House/Building Name: \_\_\_\_\_  
3. District: \_\_\_\_\_  
5. Atoll/Island: \_\_\_\_\_

2. Street: \_\_\_\_\_  
4. Block No. \_\_\_\_\_

DECLARATION & SIGNATURES

I/We have read and accept Dhivehi Raajjeyge Gulhun PLC Terms and conditions related to the service/s requested.

Signature/Stamp (Official stamp is required for Offices and Companies)

For companies, Authorized Signatory (Name & ID Card No.)

Date: | D | D | | | M | M | | | Y | Y | Y | Y |

- Note:
1. A valid ID card for Maldivians and the Passport and Work visa for non Maldivians is required with applications.
  2. Non Maldivians are required to pay a deposit.
  3. If this is the first application of a business, it should include a completed Business Customer Information Form (available on Dhiraagu website and Customer Front office).
  4. JoyBox (Device) is provided free of charge subject to an early termination fee of MVR 1000 (Existing Charge) which shall become payable immediately if the service requested by you this application form (Service) becomes inactive (including suspension, disconnection or termination) for any reason, within 12 months from the service start date (Minimum Commitment Period)