



# Mobile Postpaid Service Application Form

CUSTOMER INFORMATION

New Customer  Existing Customer \_\_\_\_\_  
Customer No. / Account No. / Service No.

Company/Office/Applicant's Name: \_\_\_\_\_  
\_\_\_\_\_

New Customers

Date of Birth: [ D | D ] [ M | M ] [ Y | Y | Y | Y ]  Male  Female

Nationality: \_\_\_\_\_ Title: \_\_\_\_\_

PERMANENT ADDRESS

House/Building name: \_\_\_\_\_

Road: \_\_\_\_\_

District: \_\_\_\_\_ Block no: \_\_\_\_\_

Atoll, Island: \_\_\_\_\_

Email: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Contact No's: \_\_\_\_\_

Identity Document

National ID Card (for Maldivians)  Work permit  Passport

Registration Certificate

ID No. [ | | | | | | | | | | | | | | | | | | | | | ]

TIN No. [ | | | | | | | | | | | | | | | | | | | | | ]

Account No. / Service No. to be billed on \_\_\_\_\_

CURRENT ADDRESS (if different from Permanent Address)

House/Building name: \_\_\_\_\_

Road: \_\_\_\_\_

District: \_\_\_\_\_ Block no: \_\_\_\_\_

Atoll, Island: \_\_\_\_\_

SERVICE REQUESTED

### Payment Options

Flex  Pure Postpaid

### Postpaid Packages

My mobile number is \_\_\_\_\_

1.  I wish to apply for the following Post Paid Packages (Please tick the package which you would like to subscribe to)

Postpaid150  
(MVR150 per month)

Postpaid550  
(MVR550 per month)

Postpaid1000  
(MVR1000 per month)

Postpaid350  
(MVR350 per month)

Postpaid750  
(MVR750 per month)

Postpaid1700  
(MVR1700 per month)

(Rates indicated are subject to 6% GST)

2.  I wish to change package from \_\_\_\_\_ to \_\_\_\_\_

3.  I wish to change my Plan from Prepaid to Postpaid

### Mobile Broadband Packages

MBB299 - 5GB  
(MVR299 per month)

MBB699 - 25GB  
(MVR699 per month)

MBB999 - 40GB  
(MVR999 per month)

MBB2999 - 150GB  
(MVR2999 per month)

MBB7599\* - 500GB  
(MVR7599 per month)

MBB399 - 10GB  
(MVR399 per month)

MBB899 - 30GB  
(MVR899 per month)

MBB1099 - 50GB  
(MVR1099 per month)

MBB5699\* - 300GB  
(MVR5699 per month)

Speed will be throttled to 128kbps upon reaching the FUA  
(Rates indicated are subject to 6% GST)

\*Only available for Postpaid Customers

### Additional Services

1. Provide / disconnect the following services for Mobile number: \_\_\_\_\_

Required date: [ D | D ] [ M | M ] [ Y | Y | Y | Y ]

IDD

Forward Directory

Unlisted Number Service

Replace SIM card

International Roaming without Data

International Roaming with Data

2. I wish to purchase mobile number \_\_\_\_\_ Category A  B

3. I wish to

Disconnect

Suspend ( 6 months)

Suspend ( 12 months)

Reconnect

Mobile number \_\_\_\_\_ Required date [ D | D ] [ M | M ] [ Y | Y | Y | Y ]

## SERVICE REQUESTED

4. I wish to become the registered owner of Mobile no: \_\_\_\_\_ (To be signed by current owner)

Present Owner's

Name & Address \_\_\_\_\_

Identity Document

National ID Card (for Maldivians)  Work permit  Passport  Registration Certificate

ID No. \_\_\_\_\_

\_\_\_\_\_  
Signature / Stamp (official stamp is required for Offices and Companies)

\_\_\_\_\_  
For Companies, Authorized Signatory (Name & ID No.)

## BILLING OPTIONS

I/We would like to:

- view and download bills via Dhiraagu Online Services - MyAccount (conveniently view, download, manage accounts and pay your bills instantly by registering at MyAccount at [www.dhiraagu.com.mv/myaccount](http://www.dhiraagu.com.mv/myaccount))
- subscribe for Email Bill service and receive monthly bills via email. Preferred Email address \_\_\_\_\_
- change my existing email address that I/We have submitted from \_\_\_\_\_ to \_\_\_\_\_
- unsubscribe from E-mail Bill service
- subscribe to paper bills (a monthly fee may be charged in future)

Indicate Billing Address if different from Permanent Address

1. House/Building Name: \_\_\_\_\_

2. Street: \_\_\_\_\_

3. District: \_\_\_\_\_

4. Block No. \_\_\_\_\_

5. Atoll/Island: \_\_\_\_\_

## DECLARATION &amp; SIGNATURES

I/We have read and accept Dhivehi Raajjeyge Gulhun PLC Terms and conditions related to the service/s requested. (To be signed by applicant)

\_\_\_\_\_  
Signature/Stamp (Official stamp is required for Offices and Companies)

\_\_\_\_\_  
For companies, Authorized Signatory (Name & ID Card No.)

Date: |D|D| |M|M| |Y|Y|Y|Y|

Note:

- A valid ID card for Maldivians and the Passport and Work visa for non Maldivians is required with applications.
- Non Maldivians are required to pay a deposit.
- We may also ask for a deposit if
  - you have not previously held an account with us.
  - you have been a Dhiraagu customer and have not yet established a good payment record with us;
  - you have previously failed to make a payment to Dhiraagu
- If this is the first application of a business, it should include a completed Business Customer Information Form (available on DHiraagu website and Customer Front Office).

## FOR DHIRAAGU USE ONLY

Account Password: \_\_\_\_\_ SIM No: \_\_\_\_\_ Phone no: \_\_\_\_\_

Deposit: Amount: \_\_\_\_\_ Credit Limit: \_\_\_\_\_

Credit Approved:  Yes  No Signature: \_\_\_\_\_

Date: |D|D| |M|M| |Y|Y|Y|Y|