

CUSTOMER INFORMATION

New Customer     Existing Customer    \_\_\_\_\_  
Customer No. / Account No. / Service No.

Identity Document  
 National ID Card (for Maldivians)     Work permit     Passport  
 Registration Certificate

Company/Office/Applicant's Name: \_\_\_\_\_  
 ID No. [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]  
 TIN No. [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

New Customers  
 Date of Birth: [D][D][ ] [M][M][ ] [Y][Y][Y][Y][ ]     Male     Female  
 \_\_\_\_\_  
Account No. / Service No. to be billed on

**PERMANENT ADDRESS**    Nationality: \_\_\_\_\_    Title: \_\_\_\_\_    **CURRENT ADDRESS (if different from Permanent Address)**

House/Building name: \_\_\_\_\_    House/Building name: \_\_\_\_\_  
 Road: \_\_\_\_\_    Road: \_\_\_\_\_  
 District: \_\_\_\_\_    Block no: \_\_\_\_\_    District: \_\_\_\_\_    Block no: \_\_\_\_\_  
 Atoll, Island: \_\_\_\_\_    Atoll, Island: \_\_\_\_\_  
 Email: \_\_\_\_\_

Contact Name: \_\_\_\_\_    Contact No's: \_\_\_\_\_    Fax: \_\_\_\_\_

SERVICE REQUIRED

Packages  
 My Service number is \_\_\_\_\_

1. I wish to apply for the following packages (Please tick the package which you would like to subscribe to)

Broadband LTE Starter (25GB Data-MVR499 per month)     Broadband LTE Basic (50GB Data-MVR699 per month)     Broadband LTE Plus (100GB Data-MVR999 per month)     Broadband LTE Premium (160GB Data-MVR1499 per month)

2. Service Type  
 Prepaid-Need to buy Router     Postpaid-Free Router (with 12-month contract)     Buy Router with no contract

3. I wish to change package from \_\_\_\_\_ to \_\_\_\_\_

BILLING OPTIONS

I/We would like to:

view and download bills via Dhiraagu Online Services - MyAccount (conveniently view, download, manage accounts and pay your bills instantly by registering at MyAccount at [www.dhiraagu.com.mv/myaccount](http://www.dhiraagu.com.mv/myaccount))

subscribe for Email Bill service and receive monthly bills via email. Preferred Email address \_\_\_\_\_

change my existing email address that I/We have submitted from \_\_\_\_\_ to \_\_\_\_\_

unsubscribe from E-mail Bill service

subscribe to paper bills (a monthly fee may be charged in future)

Indicate Billing Address if different from Permanent Address

1. House/Building Name: \_\_\_\_\_    2. Street: \_\_\_\_\_  
 3. District: \_\_\_\_\_    4. Block No. \_\_\_\_\_  
 5. Atoll/Island: \_\_\_\_\_

DECLARATION & SIGNATURES

I/We have read and accept Dhivehi Raajjeyge Gulhun PLC Terms and conditions related to the service/s requested.

\_\_\_\_\_  
Signature/Stamp (Official stamp is required for Offices and Companies)

\_\_\_\_\_  
For companies, Authorized Signatory (Name & ID Card No.)

Date: [ D | D ] [ M | M ] [ Y | Y | Y | Y ]

- Note:
1. A valid ID card for Maldivians and the Passport and Work visa for non Maldivians is required with applications.
  2. Non Maldivians are required to pay a deposit.
  3. We may also ask for a deposit if
    - you have not previously held an account with us.
    - you have been a Dhiraagu customer and have not yet established a good payment record with us; or
    - you have previously failed to make a payment to Dhiraagu
  4. If this is the first application of a business, it should include a completed Business Customer Information Form (available on Dhiraagu website and Customer Front office).
  5. 12 month commitment is required. Early termination Fee of MVR700 is applicable.

FOR DHIRAAGU USE ONLY

Model: \_\_\_\_\_ Serial No: \_\_\_\_\_

Credit Approved:  Yes  No

Signature: \_\_\_\_\_

Date: [ D | D ] [ M | M ] [ Y | Y | Y | Y ]