TV Service
Application Form

CUSTOMER INFORMATION

☐ New Customer ☐ Existing Customer _____ Customer No. / Account No. / Service No

Identity Document
☐ National ID Card (for Maldivians) ☐ Work permit ☐ Passport
☐ Registration Certificate

Company/Office/Applicant ' s Name: _____

ID No. _____

New Customers

Date of Birth: D D M M Y Y Y Y ☐ Male ☐ Female

_____ Account No. / Service No. to be billed on

PERMANENT ADDRESS Nationality: _____ Title:

House/Building name: _____

Road: _____

District: _____ Block no: _____

Atoll, Island: _____

Email: _____

SERVICE ADDRESS (If different from Permanent Address)

House/Building name: _____

Road: _____

District: _____ Block no: _____

Atoll, Island: _____

Contact Name: _____ Contact No ' s: _____ Fax: _____

SERVICE REQUESTED

Service No.

☐ 1. Provide new TV service
- ☐ to existing broadband connection
- ☐ with new broadband connection (available only in islands with residential telephone service)

☐ 2. Relocate TV & broadband services within same premises _____

☐ 3. Internal wiring for TV service(s) _____

☐ 4. Relocate TV & broadband services to my new address above _____

☐ 5. Relocate only TV service to another broadband service no. _____

☐ 6. Disconnect TV service no. _____

☐ 7. Change ownership of JoyBox Please provide JoyBox Serial no (last 4 digits) _____ Signature of present owner: _____

☐ 8. Other (Please specify) _____

Additional Services (Select one)

☐ Buy JoyBox

☐ Free JoyBox
Joybox is provided Free of Charge. Early Termination Fee of MVR1000 will be charged if disconnected before 12 months period.

TV Packages

☐ Starter Package (MV R150) ☐ Gold Package (MVR 450)
☐ Basic Package (MVR 300)

Add-ons

☐ Add-on Excitement
☐ Add-on Fun

BILLING OPTIONS

I/We would like to:

☐ view and download bills via Dhiraagu Online Services - MyAccount
(conveniently view, download, manage accounts and pay your bills instantly by registering at MyAccount at www.dhiraagu.com.mv/myaccount)

☐ subscribe for Email Bill service and receive monthly bills via email. Preferred Email address _____

☐ change my existing email address that I/We have submitted from _____ _____

☐ unsubscribe from E-mail Bill service

☐ subscribe to paper bills

Indicate Billing Address if different from Permanent Address

1. House/Building Name: _____
2. Street: _____
3. District: _____
4. Block No. _____
5. Atoll/Island: _____

DECLARATION & SIGNATURES

I/We have read and accept Dhivehi Raajjeyge Gulhun PLC Terms and conditions related to the service/s requested.

_____

Signature/Stamp (Official stamp is required for Offices and Companies)

_____

For companies, Authorized Signatory (Name & ID Card No.)

Date: D D M M Y Y Y Y

Note:
1. A valid ID card for Maldivians and the Passport and Work visa for non Maldivians is required with applications.
2. Non Maldivians are required to pay a deposit.
3. If this is the first application of a business, it should include a completed Business Customer Information Form (available on Dhiraagu website and Customer Front office).
4. JoyBox (Device) is provided free of charge subject to an early termination fee of MVR 1000 (Existing Charge) which shall become payable immediately if the service requested by you this application form (Service) becomes inactive (including suspension, disconnection or termination) for any reason, within 12 months from the service start date (Minimum Commitment Period)