



CUSTOMER INFORMATION

Mobile Number \_\_\_\_\_  Dhiraagu  Ooredoo  
(for Dhiraagu Pay service, you will receive SMS notifications on this number)

Applicant's Name: \_\_\_\_\_  
\_\_\_\_\_

Date of Birth: [ D | D ] [ M | M ] [ Y | Y | Y | Y ]  Male  Female

PERMANENT ADDRESS Nationality: \_\_\_\_\_

House/Building name: \_\_\_\_\_

Road: \_\_\_\_\_

District: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Atoll, Island: \_\_\_\_\_

Email: \_\_\_\_\_

Occupation: \_\_\_\_\_

Employer: \_\_\_\_\_

Other Contact No: \_\_\_\_\_

Identity Document

National ID Card  
(for Maldivians)

ID No. [ | | | | | | | | | | | | | | | | | | | | ]

ID Expiry: [ D | D ] [ M | M ] [ Y | Y | Y | Y ]

Work permit  
(if foreigner)

WP No. [ | | | | | | | | | | | | | | | | | | | | ]

WP Expiry: [ D | D ] [ M | M ] [ Y | Y | Y | Y ]

PRESENT ADDRESS (if different from Permanent Address)

House/Building name: \_\_\_\_\_

Road: \_\_\_\_\_

District: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Atoll, Island: \_\_\_\_\_

Fax: \_\_\_\_\_

SERVICE REQUESTED

1. I wish to apply for

Limit 2 Wallet  
(limit to MVR20,000)

2. I wish to

Disconnect my Dhiraagu Pay

PIN Reset

Block/Unblock Reason: \_\_\_\_\_

Obtain an A/C Statement

Collect from counter

Email

From: [ D | D ] [ M | M ] [ Y | Y | Y | Y ]

To: [ D | D ] [ M | M ] [ Y | Y | Y | Y ]

Note: Past 6 months history is available

Terminate A/C balance withdrawal

Mode of Withdrawal

Dhiraagu pay Wallet Transfer

Bank Account Transfer  
(applicable for transfers above MVR 21)

Dhiraagu pay Wallet/Bank Account No. [ | | | | | | | | | | | | | | | | | | | | ] ID No: \_\_\_\_\_

Bank Name \_\_\_\_\_ Name: \_\_\_\_\_

3. Services related to Dhiraagu Pay NFC cards

(Cards will be ready for collection in 10 working days.)

Apply for card(s)

1 Card

2 Cards

3 Cards

Assign name to the card

Card 1: \_\_\_\_\_ Card 2: \_\_\_\_\_ Card 3: \_\_\_\_\_

(Please assign unique names to each card.)

I wish to set transaction limit(s):

(if limits are not set default e-wallet limits will apply)

Maximum amount per transaction (MVR):

Card 1: \_\_\_\_\_ Card 2: \_\_\_\_\_ Card 3: \_\_\_\_\_

Maximum amount for daily transactions (MVR):

Card 1: \_\_\_\_\_ Card 2: \_\_\_\_\_ Card 3: \_\_\_\_\_

Maximum amount for monthly transaction limit (MVR):

Card 1: \_\_\_\_\_ Card 2: \_\_\_\_\_ Card 3: \_\_\_\_\_

Change name of the card(s):

Card 1: \_\_\_\_\_ Card 2: \_\_\_\_\_ Card 3: \_\_\_\_\_

Disconnect card(s)

Card 1: \_\_\_\_\_ Card 2: \_\_\_\_\_ Card 3: \_\_\_\_\_

- Please state if you are a Politically Exposed Person who is/has been entrusted with a prominent public function in the Maldives or any foreign country as well as a member of such person's family or closely associated with him/her. (Please refer to the table on page 2) I undertake to notify Dhiraagu within 3 working days, if my circumstances change with regard to the information provided herein.

Please specify designation & Institution: \_\_\_\_\_

- I have read and accept Dhivehi Raajjeyge Gulhun PLC Terms and conditions related to the service/s requested.  
(refer to Dhiraagu website for terms and conditions)
- The information provided to us for the purpose of registering for DHIRAAGU Pay is up to date, true and correct.
- I hereby acknowledge the wallet number/mobile number provided in this application form is registered under my name.  
If the number ownership is changed I will take the full responsibility to inform Dhiraagu to close the wallet.

Signature \_\_\_\_\_

Date:    |    |

Notes:

- A valid National ID card for Maldivian Customers and Work Permit & Passport for foreigners must be submitted. (atleast 14 days from expiring)
- All bank charges must be borne by the customer during the withdrawal of terminated account balance using Bank Transfer.

Form/Document Received and Input application to MFS \_\_\_\_\_ Staff ID: \_\_\_\_\_ Date: \_\_\_\_\_

Form Verified by \_\_\_\_\_ Staff ID: \_\_\_\_\_ Date: \_\_\_\_\_

Level of Check (for Ooredoo Customers only) Level 1  Level 2

Unlisted Number

Comments \_\_\_\_\_

### Categories and types of Politically Exposed Persons (PEP)

| Category   | Type  |
|--|---|
| Head of state  | Presidents, Vice Presidents and Prime Ministers   |
| Cabinet ministers, state ministers & deputy ministers  | Cabinet Ministers, State & Deputy Ministers   |
| Member of Parliament   | Members of Parliament   |
| Judges and Magistrates   | <ul style="list-style-type: none"> <li>• Civil, Criminal, Juvenile, Supreme Court, Drug Court, Family Court Judges</li> <li>• Island Court / Magistrate Court Judges</li> </ul>   |
| Elected Council Members  | <ul style="list-style-type: none"> <li>• Mayors and deputy Mayors (City Councils)</li> <li>• Atoll and island councilors</li> </ul>   |
| Elected Council Members  | <ul style="list-style-type: none"> <li>• Members of Independent commissions (e.g Civil Service, JSC, Elections Commission, HRCM, Integrity Commissions, etc.)</li> <li>• Senior Officials of all state and government agencies</li> <li>• High Rank officials of Maldives Police Service (e.g Commissioner &amp; Deputy)</li> </ul> |
| Senior Military officials  | <ul style="list-style-type: none"> <li>• Chief &amp; Vice Chief of Defense Force</li> <li>• High ranking</li> </ul>   |
| Senior officials appointed as per the provisions of specific law   | <ul style="list-style-type: none"> <li>• Head of Financial Intelligence Unit, Information Commissioner, etc</li> </ul>  |
| Board members of State Owned Enterprises   | <ul style="list-style-type: none"> <li>• Board members of all State Owned Enterprises (e.g STO, FENAKA, MWSC)</li> </ul>  |
| Senior Political appointees of a government  | <ul style="list-style-type: none"> <li>• Coordinators at various ministries</li> </ul>  |
| Foreign Diplomats  | <ul style="list-style-type: none"> <li>• Ambassadors, High Commissioners and secretaries of Foreign Missions in the Maldives</li> <li>• Maldives consulates abroad etc</li> </ul>   |
| Senior politicians and important political party officials   | <ul style="list-style-type: none"> <li>• Former and current Presidents/VP's, party Leaders, deputy leaders, Secretary General, etc.</li> <li>• Senior Political party members</li> </ul>  |
| Officials of Maldives Missions abroad  | <ul style="list-style-type: none"> <li>• Ambassadors, Deputies and secretaries of Maldives missions abroad</li> </ul>   |
| Senior and/or influential officials, functionaries and people with similar functions in international or supranational organizations | <ul style="list-style-type: none"> <li>• UNDP Resident Representative in Maldives</li> <li>• Representative of International Organizations</li> </ul>   |
| Family members   | Family members include immediate family members such as spouses, children, parents and siblings   |
| Close associates   | Includes beneficial owners of legal entities associated with the PEP, close business colleagues, personal advisors/consultants and persons who obviously benefit significantly from being close to such a person  |