



Telephone, Fixed Broadband & TV Application Form

CUSTOMER INFORMATION

Company/Office/Applicant's Name: _____ National ID Card (for Maldivians) Registration Certificate

_____ ID No. | | | | | | | | | | | | | | | | | | | | | |

Date of Birth: | D | D | | M | M | | Y | Y | Y | Y | | Male Female Exp. Date | D | D | | M | M | | Y | Y | Y | Y | |

Nationality: _____ Title: _____ Reg No. | | | | | | | | | | | | | | | | | | | | | |

PERMANENT ADDRESS

House/Building name: _____

Road: _____

District: _____ Block no: _____

Atoll, Island: _____

Common Name: _____

Primary Contact Mobile No: _____

Primary Email: _____

SERVICE ADDRESS

House/Building name: _____

Road: _____

District: _____ Block no: _____

Atoll, Island: _____

Alternate Contact No: _____

Alternate Email: _____

APPLICABLE FOR FOREIGNERS ONLY

Passport Number _____

Exp. Date | D | D | | M | M | | Y | Y | Y | Y | |

Work permit _____

Exp. Date | D | D | | M | M | | Y | Y | Y | Y | |

Employer Address _____

SERVICE REQUESTED

New Connection

Telephone Fibre Dhiraagu TV

Billing Account: New Existing Account No: _____

I wish to purchase a nice number for fixed line Category A (MVR 1,500) Category B (MVR 1,000)

Service No: _____ For Dhiraagu Use Only

Provide/Remove the following services on: _____

Order ID: _____ For Dhiraagu Use Only

Unlist Call Forwarding

Relocate in the same premise _____ Service Number

Parental Control (MVR 25 per month) Add-on Public IP

Relocate to my new address above _____ Service Number

Suspend for 6 Months Suspend for 12 Months Reconnect

Internal wiring _____ Service Number

Service Number _____

Become the registered owner of No: _____ Service Number

Disconnect _____ Service Number & Action Date

Package Change _____ Service Number & Action Date

Present Owner's Name _____

Identity Document

National ID Card (for Maldivians) Work permit Passport Registration Certificate

ID No. | | | | | | | | | | | | | | | | | | | | | |

Present Owner's Signature

For Companies, Authorized Signatory (Name & ID No.)

SERVICE REQUESTED

HOME FIBRE PACKAGES:

Packages	Fair Usage Allowance	Speed
<input type="checkbox"/> Fiber 5M Starter**	30GB	5M
<input type="checkbox"/> Fiber 10M Basic*	60GB	10M
<input type="checkbox"/> Fiber 15M Starter*	120GB	15M
<input type="checkbox"/> Fiber 25M Starter*	200GB	25M
<input type="checkbox"/> Fiber 30M Basic*	250GB	30M
<input type="checkbox"/> Fiber 40M*	420GB	40M
<input type="checkbox"/> Fiber 50M*	650GB	50M
<input type="checkbox"/> Fiber 100M*	900GB	100M
<input type="checkbox"/> Fiber 200M*	1.5TB	200M
<input type="checkbox"/> Fiber 1G*	4.5TB	1G

* Speed will be reduced to upto 5Mbps once FUA (Fair Usage Allowance) is exhausted, however there will be no extra charges for additional usage.
 ** Speed will be reduced to upto 2Mbps once FUA (Fair Usage Allowance) is exhausted, however there will be no extra charges for additional usage.

Note:

- Actual speed on customer end will vary due to a number of factors including network configuration, line length, internet traffic, customer equipment and software. If customer's line doesn't support the maximum speed of the package customer would like to subscribe to, Dhiraagu will offer the best speed available on that line.
- For upload speeds of 1M and above customer needs to have CPE which supports Annex M to get the upload speed.

BUSINESS FIBRE PACKAGES:

Packages	Fair Usage Allowance	Speed
<input type="checkbox"/> Biz Fibre 10M*	250GB	10M
<input type="checkbox"/> Biz Fibre 15M Plus*	460GB	15M
<input type="checkbox"/> Biz Fibre 25M Plus*	650GB	25M
<input type="checkbox"/> Biz Fibre 30M*	1.3TB	30M
<input type="checkbox"/> Biz Fibre 50M*	2.3TB	50M
<input type="checkbox"/> Biz Fibre 100M*	3.3TB	100M
<input type="checkbox"/> Biz Fibre 200M*	4.5TB	200M
<input type="checkbox"/> Biz Fibre 1GBPS*	7.6TB	1G
<input type="checkbox"/> Biz Fiber 10M Unlimited	Unlimited	10M

TV PACKAGES:

- Starter Package
- Basic Package
- Gold Package

ADD-ONS:

- Add-on Excitement (MVR 90)
- Add-on Fun (MVR 99)
- Add-on Public IP (MVR75)

ADDITIONAL SERVICES:

- Own Router Buy Router

ONT Monthly Installment Plan

- 6 months 12 months 18 months

Buy Wifi Mesh Deco M5

- 1 Pack 2 Pack 3 Pack

BILLING OPTIONS

I/We would like to:

- View and download bills via Dhiraagu Online Services - MyAccount (Conveniently view, download, manage accounts and pay your bills instantly by registering at MyAccount at www.dhiraagu.com.mv/myaccount)
- Subscribe for Email Bill service and receive monthly bills via email Preferred Email address _____
- Change my existing email address that I/We have submitted from _____ to _____
- Unsubscribe from E-mail Bill service from Mobile Number: _____

DECLARATION & SIGNATURES

I agree to Dhiraagu Terms and Conditions published on its Website and terms for any ongoing promotional offers

- The "Promotion": (a) The Router/ONT/Joybox ("Device") is provided free of charge subject to an early termination fee of MVR1,000 ("Exit Charge") which shall become payable immediately if the service requested by you by this application form ("Service") becomes inactive (including suspension, disconnection or termination) for any reason, within 12 months from the service start date ("Minimum Commitment Period").
- If the Exit Charge is not paid within one (1) month from the date it becomes payable, we reserve the right to; (a) transfer the Exit Charge to the account of any other service(s) provided to you; (b) deduct the Exit Charge from any payment or credit due to you; and/or (c) suspend, disconnect or terminate the Service.
- During the Minimum Commitment Period, change of ownership, transfer of Device, suspension of Service and/or disconnection of Service by the Customer is restricted.
- You understand that risk in the Device shall pass to you upon delivery of Device. Title and ownership shall transfer only upon the completion of the Minimum Commitment Period. In the event of early termination, title and ownership for the Device shall transfer to you upon full payment of the Exit Charge.
- Joybox is provided Free of Charge. Early Termination Fee of MVR 1000 will be charged if the service becomes inactive during the Minimum Commitment Period.

This Promotion for the Device and the provision of the Service comprises of the terms herein and Dhivehi Raajjeyge Gulhun PLC Terms and Conditions

- Note:
- Required Documents:
 - Maldivian: Valid National ID
 - Foreigners: Valid and Non Expired Workpermit
 - Non Maldivians are required to pay a deposit.
 - If this is the first application of a business, it should include a completed Business Customer Information Form (available on Dhiraagu website and Customer Front Office).

Signature

For Companies, Authorized Signatory (Name & ID No.)

Date: