

## Telephone, Fixed Broadband & TV Application Form

	Company/Office/Applicant's Name:		National I	_ National ID Card (for Maldivians) O Registration Certificate		
			ID No. [			
	Date of Birth: DDDDMMM	YYYY Male Female	Exp. Date	D D M M Y Y Y Y		
	Nationality:	Title:	Reg No.			
	PERMANENT ADDRESS		SERVICE ADDRESS			
z	House/Building name:		House/Building name:			
IATIO	Road:		Road: _			
CUSTOMER INFORMATION	District:	Block no:	District: _	Block no:		
R Z	Atoll, Island:		Atoll, Island:			
OΜE	Common Name:					
CUST	Primary Contact Mobile No:		Alternate Contact No:			
	Primary Email:		Alternate Email:			
	APPLICABLE FOR FOREIGNERS ONL Passport Number	_Y	Exp. Date   D   D	M   M   Y   Y   Y   Y		
	Work permit		Exp. Date			
	Employer Address					
$\overline{}$	New Connection					
	Telephone Fibre	🔵 Dhiraagu TV				
	Billing Account: New Existin	g Account No:				
	I wish to purchase a nice number for fix	ced line Category A (MVR 1,500)	Category B (MVR 1,000)			
	Service No:	For Dhiraagu Use Only	Provide/Remove the following services on:			
	Order ID:	For Dhiraagu Use Only	Unlist	Call Forwarding		
	Relocate in the same premise	Service Number	Parental Control	(MVR 25 per month)		
REQUESTED	Relocate to my new address above	Service Number	Suspend for 6 Months	Suspend for 12 Months Reconnect		
REQ	Internal wiring	Service Number	Service Number	Service Number & Action Date		
SERVICE	Become the registered owner of No:	Service Number	Package Change	Service Number & Action Date		
SER	Present Owner's Name					
	Identity Document					
	National ID Card Work permit	Passport Registration Certificate	ID No			
	(for Maldivians)					
	Present Owner's Si	apatura	Eor Companies	Authorized Signatory (Name & ID No.)		
_	Present Owner's Si	gnatare	For Companies,	Authorized Signatory (Name & ID No.)		

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	HOME FIBRE PACKAGES:		BUS	BUSINESS FIBRE PACKAGES:							
ICE REQUESTED	Packages	Fair Usage Allowance	Speed	Pac	kages	Fair Usage Allowance	Speed	Starter Package Basic Package			
	Fiber 5M Starter**	30GB	5M	$\bigcirc$	Biz Fibre 10M*	250GB	10M	Gold Package			
	Fiber 10M Basic*	60GB	10M	$\bigcirc$	Biz Fibre 15M Plus*	460GB	15M	ADD-ONS:			
	Fiber 15M Starter*	120GB	15M	$\bigcirc$	Biz Fibre 25M Plus*	650GB	25M	Add-on Excitement (MVR 90)			
	Fiber 25M Starter*	200GB	25M	$\bigcirc$	Biz Fibre 30M*	1.3TB	30M	Add-on Fun (MVR 99) ADDITIONAL SERVICES:			
	Fiber 30M Basic*	250GB	30M	$\bigcirc$	Biz Fibre 50M*	2.3TB	50M				
	Fiber 40M*	420GB	40M	$\bigcirc$	Biz Fibre 100M*	3.3TB	100M	ONT Monthly Installment Disp			
	Fiber 50M*	650GB	50M	$\bigcirc$	Biz Fibre 200M*	4.5TB	200M	ONT Monthly Installment Plan 6 months 12 months 18 months			
	Fiber 100M*	900GB	100M	$\bigcirc$	Biz Fibre 1GBPS*	7.6TB	1G	Buy Wifi Mesh Deco M5			
SERVICE	Fiber 200M*	1.5TB	200M	$\bigcirc$	Biz Fiber 10M Unlimited	Unlimited	10M	1 Pack 2 Pack 3 Pack			
	Fiber 1G*	4.5TB	1G								
	* Speed will be reduced to upto 5Mbps once FUA (Fair Usage Allowance) is exhausted, however there will be no extra charges for additional usage.										
	Note:										
	1. Actual speed on customer end will vary due to a number of factors including network configuration, line length, internet traffic, customer equipment and software. If customer's line doesn't support the maximum speed of the package customer would like to subscribe to, Dhiraagu will offer the best speed available on that line.										
	2. For upload speeds of 1M and	<ol> <li>For upload speeds of 1M and above customer needs to have CPE which supports Annex M to get the upload speed.</li> </ol>									
$\frown$	I/We would like to:										
OPTIONS											
	<ul> <li>View and download bills via Dhiraagu Online Services - MyAccount</li> <li>(Conveniently view, download, manage accounts and pay your bills instantly by registering at MyAccount at www.dhiraagu.com.mv/myaccount)</li> </ul>										
0 91	Subscribe for Email Bill service and receive monthly bills via email Preferred Email address										
BILLING	Change my existi	Change my existing email address that I/We have submitted from to to									
B	Unsubscribe from E-mail Bill service from Mobile Number:										
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$\sim$											
	I agree to Dhiraagu Terms and Conditions publioshed on its Website and terms for any ongoing promotional offers										
	1. The "Promotion": (a) The Router/ONT/Joybox ("Device") is provided free of charge subject to an early termination fee of MVR1,000 ("Exit Charge") which shall become payable immediately if the service requested by you by this application form ("Service") becomes inactive (including suspension, disconnection or temination) for any										
ES	2. If the Exit Charge is no	reason, within 12 months from the service start date ("Minimum Commitment Period"). 2. If the Exit Charge is not paid within one (1) month from the date it becomes payable, we reserve the right to; (a) transfer the Exit Charge to the account of any other									
URI	service(s) provided to you; (b) deduct the Exit Charge from any payment or credit due to you; and/or (c) suspend, disconnect or terminate the Service. 3. During the Minimum Commitment Period, change of ownership, transfer of Device, suspension of Service and/or disconnection of Service by the Customer is restricted.										
AAT	4. You understand that risk in the Device shall pass to you upon delivery of Device. Title and owenrship shall transfer only upon the completion of the Minimum Commitment Period. In the event of early termination, title and ownership for the Device shall transfer to you upon full payment of the Exit Charge.										
SIGNATURES	5. Joybox is provided Free of Charge. Early Termination Fee of MVR 1000 will be charged if the service becomes inactive during the Minimum Commitment Period.										
∞	This Promotion for the Device and the provision of the Service compromises of the terms herein and Dhivehi Raajjeyge Gulhun PLC Terms and Conditions										
ē	- Maldivian	Note: 1. Required Documents: - Maldivian: Valid National ID									
RA	2. Non Maldi	- Foreigners: Valid and Non Expired Workpermit 2. Non Maldivians are required to pay a deposit. 7. If the second s									
DECLARATION		<ol><li>If this is the first application of a business, it should include a completed Business Customer Information Form (available on Dhiraagu website and Customer Front Office).</li></ol>									
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Signature

For Companies, Authorized Signatory (Name & ID No.)

Date: D D M M Y Y Y Y