



# Mobile Number Port In Request Application Form

CUSTOMER INFORMATION

Company/Office/Applicant's Name: \_\_\_\_\_

National ID Card (for Maldivians)  Registration Certificate

\_\_\_\_\_

ID No. | | | | | | | | | |

Date of Birth: |D|D| |M|M| |Y|Y|Y|Y|  Male  Female

Exp. Date |D|D| |M|M| |Y|Y|Y|Y|

Nationality: \_\_\_\_\_ Title: \_\_\_\_\_

Reg No. | | | | | | | | | |

## PERMANENT ADDRESS

House/Building Name: \_\_\_\_\_

Road: \_\_\_\_\_

District: \_\_\_\_\_ Block No: \_\_\_\_\_

Atoll, Island: \_\_\_\_\_

Common Name: \_\_\_\_\_

Primary Contact Mobile No: \_\_\_\_\_

All communications including bill notifications will be sent to this mobile number

Primary Email: \_\_\_\_\_

All communications including bill notifications will be sent to this email address

## PRESENT ADDRESS / BILLING ADDRESS

(if different from Permanent Address)

House/Building Name: \_\_\_\_\_

Road: \_\_\_\_\_

District: \_\_\_\_\_ Block No: \_\_\_\_\_

Atoll, Island: \_\_\_\_\_

Alternate Contact No: \_\_\_\_\_

Alternate Email: \_\_\_\_\_

## APPLICABLE FOR FOREIGNERS ONLY

Passport Number: \_\_\_\_\_

Exp. Date |D|D| |M|M| |Y|Y|Y|Y|

Work Permit: \_\_\_\_\_

Exp. Date |D|D| |M|M| |Y|Y|Y|Y|

Sponsor Name: \_\_\_\_\_

SERVICE REQUESTED

UPC: \_\_\_\_\_

Donor Operator: \_\_\_\_\_

UPC Received Date: \_\_\_\_\_

Date of Port in request: \_\_\_\_\_

Mobile Number (MSISDN): \_\_\_\_\_

Current Mobile Service:  Prepaid  Postpaid

Rate of current plan (DO Plan): \_\_\_\_\_

Change Plan to: \_\_\_\_\_  
(Please attach Postpaid / Prepaid application form)

Cancel Port in request:

DECLARATION & SIGNATURES

I/We have read and accepted Dhiraagu General Terms and Conditions related to the service/s requested. (To be signed by applicant)

- Note: 1. A valid and non expired ID card for Maldivians and a valid and non expired Passport or work permit for foreigners is required with applications.  
2. A non-refundable fee is applicable for number porting service.  
3. Postpaid customers will need to submit a copy of their last bill.  
4. For Prepaid Customers; any balance talk time/SMS/Data will not be carried forward upon porting.  
5. Agree to pay all dues to the Donor Operator pertaining to the mobile number sought to be ported till its eventual porting and understands and agrees that in the event of non-payment of any such dues to the Donor Operator, the ported mobile number shall, without prejudice to any other remedies available to the Donor Operator under law for recovery of such dues, be liable to be disconnected by the Recipient Operator.

\_\_\_\_\_  
Signature / Stamp (Official stamp is required for Offices and Companies)

\_\_\_\_\_  
For companies, Authorized Signatory (Name, Title & ID Card No.)

Date: |D|D| |M|M| |Y|Y|Y|Y|

SIM No: \_\_\_\_\_

Phone No: \_\_\_\_\_

Form received by: \_\_\_\_\_

Date: \_\_\_\_\_ Initial: \_\_\_\_\_

Request updated to portal by: \_\_\_\_\_

Date: \_\_\_\_\_ Initial: \_\_\_\_\_

Sent for DO Approval Date: \_\_\_\_\_

Time: \_\_\_\_\_ Initial: \_\_\_\_\_

Application reference number in portal: \_\_\_\_\_

Activated Date: \_\_\_\_\_

Time: \_\_\_\_\_ Initial: \_\_\_\_\_

Issued Date: \_\_\_\_\_