



# Mobile Broadband Service Application Form

CUSTOMER INFORMATION

Company/Office/Applicant's Name: \_\_\_\_\_  National ID Card (for Maldivians)  Registration Certificate

\_\_\_\_\_ ID No. | | | | | | | | | | | | | | | | | | | | | |

Date of Birth: | D | D | | M | M | | Y | Y | Y | Y |  Male  Female Exp. Date | D | D | | M | M | | Y | Y | Y | Y |

Nationality: \_\_\_\_\_ Title: \_\_\_\_\_ Reg No. | | | | | | | | | | | | | | | | | | | | | |

### PERMANENT ADDRESS

House/Building Name: \_\_\_\_\_

Road: \_\_\_\_\_

District: \_\_\_\_\_ Block No: \_\_\_\_\_

Atoll, Island: \_\_\_\_\_

Common Name: \_\_\_\_\_

Primary Contact Mobile No: \_\_\_\_\_  
All communications including bill notifications will be sent to this mobile number

Primary Email: \_\_\_\_\_  
All communications including bill notifications will be sent to this email address

### PRESENT ADDRESS / BILLING ADDRESS

(if different from Permanent Address)

House/Building Name: \_\_\_\_\_

Road: \_\_\_\_\_

District: \_\_\_\_\_ Block No: \_\_\_\_\_

Atoll, Island: \_\_\_\_\_

Alternate Contact No: \_\_\_\_\_

Alternate Email: \_\_\_\_\_

### APPLICABLE FOR FOREIGNERS ONLY

Passport Number: \_\_\_\_\_ Exp. Date | D | D | | M | M | | Y | Y | Y | Y |

Work Permit: \_\_\_\_\_ Exp. Date | D | D | | M | M | | Y | Y | Y | Y |

Sponsor Name: \_\_\_\_\_

New Connection Billing Account:  New  Existing Account No: \_\_\_\_\_

### MOBILE PLANS

#### 1. Service Type

Postpaid  Prepaid

2. I wish to change my plan from prepaid to postpaid: \_\_\_\_\_

3. I wish to become the registered owner of mobile number: \_\_\_\_\_

4. I wish to change package for Mobile Number: \_\_\_\_\_

#### 5. I wish to

SIM Replace  Disconnect  Suspend (6 months)  Suspend (12 Months)  Reconnect

Mobile Number: \_\_\_\_\_

#### 6. I wish to apply for the following packages (Please tick the package which you would like to subscribe to)

<input type="checkbox"/> 5G Turbo 250 (250GB Data ↗250 per month)	<input type="checkbox"/> 5G Turbo 350 (500GB Data ↗350 per month)	<input type="checkbox"/> 5G Turbo 749 (300GB Data ↗749 per month)	<input type="checkbox"/> 5G Turbo 999 (500GB Data ↗999 per month)
<input type="checkbox"/> 5G Turbo 1499 (750GB Data ↗1499 per month)	<input type="checkbox"/> 5G Turbo 1999 (1024GB Data ↗1999 per month)	<input type="checkbox"/> 5G Turbo 2999 (1536GB Data ↗2999 per month)	<input type="checkbox"/> 5G Turbo 5999 (4000GB Data ↗5999 per month)

### ROUTER OPTIONS

Purchase router on full pay

SERVICE REQUESTED

SERVICE REQUESTED

7. I wish to apply for the following packages (Please tick the package which you would like to subscribe to)

- Broadband LTE Starter  
(60GB Data, ₨499 per month)
- Broadband LTE Basic  
(80GB Data, ₨699 per month)
- Broadband LTE Plus  
(160GB Data, ₨999 per month)
- Broadband LTE Premium  
(270GB Data, ₨1,499 per month)

8. Router options

- Prepaid  
(Purchase router on full pay)
- Postpaid-Free Router  
(with 12-month contract)  
ROUTER is provided Free of Charge.  
Early termination fee of MVR700 will be charged if  
disconnected before 12 months period.
- Postpaid  
(Purchase router on full pay)

MOBILE BROADBAND PACKAGES

- MBB349 - 25GB  
(₨349 per month)
- MBB449 - 55GB  
(₨449 per month)
- MBB749 - 100GB  
+ Free Mi-Fi Device  
(₨749 per month)
- MBB949 - 135GB  
+ Free Mi-Fi Device  
(₨949 per month)
- MBB1099 - 175GB  
+ Free Mi-Fi Device  
(₨1099 per month)
- MBB2999 - 500GB  
+ Free Mi-Fi Device  
(₨2999 per month)
- MBB5699 - 1024GB  
+ Free Mi-Fi Device  
(₨5699 per month)

ROUTER OPTIONS

- Purchase device

OWNERSHIP CHANGE

Present Owner's Details

Identity Document

- National ID Card  
(for Maldivians)
  - Work Permit
  - Passport
  - Registration Certificate
- ID No.

Name: \_\_\_\_\_ Address: \_\_\_\_\_

Signature

For Companies, Authorized Signatory (Name & ID No.)

BILLING OPTIONS

I/We would like to:

- View and download bills via Dhiraagu Online Services - MyAccount  
(conveniently view, download, manage accounts and pay your bills instantly by registering at MyAccount at [www.dhiraagu.com.mv/myaccount](http://www.dhiraagu.com.mv/myaccount))
- Subscribe for Email Bill service and receive monthly bills via email. Preferred Email address: \_\_\_\_\_
- Change my existing email address that I/We have submitted from \_\_\_\_\_ to \_\_\_\_\_

DECLARATION & SIGNATURE

- I/We have read and accepted Dhiraagu General Terms and Conditions related to the service/s requested. (To be signed by applicant)

Note:

1. Required documents
  - Maldivian: Valid and Non Expired National ID
  - Foreigners: Valid and Non Expired Passport or Work permit

2. We may also ask for a deposit if
  - you have not previously held an account with us.
  - you have been a Dhiraagu customer and have not yet established a good payment record with us; or
  - you have previously failed to make a payment to Dhiraagu

3. If this is the first application of a business, it should include a completed Business Customer Information Form (available on Dhiraagu website)

Signature

For Companies, Authorized Signatory (Name & ID No.)

Date  /  /  -  /  /  -  /  /  /

FOR DHIRAAGU USE ONLY

Account Password: \_\_\_\_\_

SIM No: \_\_\_\_\_

Mobile No: \_\_\_\_\_

Deposit

Amount: \_\_\_\_\_

(Spending) Credit Limit: \_\_\_\_\_

Staff Name: \_\_\_\_\_

(Rates indicated are subject to 8% GST)