



# Telephone & Fixed Broadband Application Form

CUSTOMER INFORMATION

Company/Office/Applicant's Name: \_\_\_\_\_  National ID Card (for Maldivians)  Registration Certificate

\_\_\_\_\_ ID No. | | | | | | | | | | | | | | | |

Date of Birth: | D | D | | M | M | | Y | Y | Y | Y |  Male  Female Exp. Date | D | D | | M | M | | Y | Y | Y | Y |

Nationality: \_\_\_\_\_ Title: \_\_\_\_\_ Reg No. | | | | | | | | | | | | | | | |

### PERMANENT ADDRESS

House/Building Name: \_\_\_\_\_

Road: \_\_\_\_\_

District: \_\_\_\_\_ Block No: \_\_\_\_\_

Atoll, Island: \_\_\_\_\_

Common Name: \_\_\_\_\_

Primary Contact Mobile No: \_\_\_\_\_

Primary Email: \_\_\_\_\_

### SERVICE ADDRESS

House/Building Name: \_\_\_\_\_

Road: \_\_\_\_\_

District: \_\_\_\_\_ Block No: \_\_\_\_\_

Atoll, Island: \_\_\_\_\_

Alternate Contact No: \_\_\_\_\_

Alternate Email: \_\_\_\_\_

### APPLICABLE FOR FOREIGNERS ONLY

Passport Number: \_\_\_\_\_ Exp. Date | D | D | | M | M | | Y | Y | Y | Y |

Work Permit: \_\_\_\_\_ Exp. Date | D | D | | M | M | | Y | Y | Y | Y |

Employer Address: \_\_\_\_\_

SERVICE REQUESTED

New Connection

Telephone  Fibre

Billing Account:  New  Existing Account No: \_\_\_\_\_

I wish to purchase a nice number for fixed line  Category A (≈1,500)  Category B (≈1,000)

Service No: \_\_\_\_\_ For Dhiraagu Use Only  Provide/Remove the following services on: \_\_\_\_\_

Order ID: \_\_\_\_\_ For Dhiraagu Use Only  Unlist  Call Forwarding

Relocate in the same premise \_\_\_\_\_ Service Number  Parental Control (≈25 per month)  Add-on Public IP

Relocate to my new address above \_\_\_\_\_ Service Number  Suspend for 6 months  Suspend for 12 months  Reconnect

Internal wiring \_\_\_\_\_ Service Number  Disconnect \_\_\_\_\_ Service Number & Action Date

Become the registered owner of No: \_\_\_\_\_ Service Number  Package Change \_\_\_\_\_ Service Number & Action Date

Present Owners' Name \_\_\_\_\_

Identity Document

National ID Card (for Maldivians)  Work Permit  Passport  Registration Certificate ID No. | | | | | | | | | | | | | | | |

Present Owner's Signature

For Companies, Authorized Signatory (Name & ID No.)

SERVICE REQUESTED

HOME FIBRE PACKAGES:

Packages	Fair Usage Allowance	Speed
<input type="checkbox"/> Fibre 5M Starter**	30GB	5M
<input type="checkbox"/> Fibre 10M Basic*	60GB	10M
<input type="checkbox"/> Fibre 15M Starter*	120GB	15M
<input type="checkbox"/> Fibre 25M Starter*	200GB	25M
<input type="checkbox"/> Fibre 30M Starter*	250GB	30M
<input type="checkbox"/> Fibre 40M*	420GB	40M
<input type="checkbox"/> Fibre 50M Unlimited	Unlimited	50M
<input type="checkbox"/> Fibre 100M Unlimited	Unlimited	100M
<input type="checkbox"/> Fibre 100M*	900GB	100M
<input type="checkbox"/> Fibre 200M*	1.5TB	200M
<input type="checkbox"/> Fibre 1G*	4.5TB	1G

BUSINESS FIBRE PACKAGES:

Packages	Fair Usage Allowance	Speed
<input type="checkbox"/> Biz Fibre 10M*	250GB	10M
<input type="checkbox"/> Biz Fibre 15M Plus*	460GB	15M
<input type="checkbox"/> Biz Fibre 25M Plus*	650GB	25M
<input type="checkbox"/> Biz Fibre 30M*	1.3TB	30M
<input type="checkbox"/> Biz Fibre 50M*	2.3TB	20M
<input type="checkbox"/> Biz Fibre 100M*	3.3TB	100M
<input type="checkbox"/> Biz Fibre 200M*	4.5TB	200M
<input type="checkbox"/> Biz Fibre 1GBPS*	7.6TB	1G
<input type="checkbox"/> Biz Fibre 10M Unlimited	Unlimited	10M

ADD-ONS:

Add-on Public IP (ރ75)

ADDITIONAL SERVICES:

Free Router  Own Router

Buy Router

ONT Monthly Installment Plan

6 Months  12 Months  18 Months

Buy Wifi Mesh Deco M5

1 Pack  2 Pack  3 Pack

\* Speed will be reduced to upto 5Mbps once FUA (Fair Usage Allowance) is exhausted, however there will be no extra charges for additional usage.

\*\* Speed will be reduced to upto 2Mbps once FUA (Fair Usage Allowance) is exhausted, however there will be no extra charges for additional usage.

Note:

- Actual speed on customer end will vary due to a number of factors including network configuration, line length, internet traffic, customer equipment and software. If customer's line doesn't support the maximum speed of the package customer would like to subscribe to, Dhiraagu will offer the best speed available on that line.
- For upload speeds of 1M and above customer needs to have CPE which supports Annex M to get the upload speed.

BILLING OPTIONS

I/We would like to:

- View and download bills via Dhiraagu Online Services - MyAccount (Conveniently view, download, manage accounts and pay your bills instantly by registering at MyAccount at [www.dhiraagu.com.mv/myaccount](http://www.dhiraagu.com.mv/myaccount))
- Subscribe for Email Bill service and receive monthly bills via email. Preferred Email address \_\_\_\_\_
- Change my existing email address that I/We have submitted from \_\_\_\_\_ to \_\_\_\_\_
- Unsubscribe from Email Bill service: \_\_\_\_\_

DECLARATION & SIGNATURE

I agree to Dhiraagu Terms and Conditions published on its Website and terms for any ongoing promotional offers

- The "Promotion": (a) The Router/ONT ("Device") is provided free of charge subject to an early termination fee of ރ1,000 ("Exit Charge") which shall become payable immediately if the service requested by you in this application form ("Service") becomes inactive (including suspension, disconnection or termination) for any reason, within 12 months from the service start date ("Commitment Period").
- If the Exit Charge is not paid within one (1) month from the date it becomes payable, we reserve the right to; (a) transfer the Exit Charge to the account of any other services(s) provided to you; (b) deduct the Exit Charge from any payment or credit due to you; and/or (c) suspend, disconnect or terminate the Service.
- During the Minimum Commitment Period, change of ownership, transfer of Device, suspension of Service and/or disconnection of Service and/or disconnection of Service by the customer is restricted.
- You understand that the risk of the Device shall pass to you upon delivery of the Device. The title and ownership shall be transferred only upon the completion of the Minimum Commitment Period. In the event of early termination, title and ownership for the Device shall transfer to you upon full payment of the Exit Charge.

This Promotion for the Device and the provision of the service comprises of the terms herein and Dhivehi Raajeyge Gulhun PLC Terms and Conditions.

Note: 1. Required Documents:

- Maldivian: Valid National ID
- Foreigners: Valid and Non-Expired Work Permit

2. Non-Maldivians are required to pay a deposit.

3. If this is the first application of a business, it should include a completed Business Customer Information Form (available on Dhiraagu website and Customer Front Office)

Signature

For Companies, Authorized Signatory (Name & ID No.)

Date | D | D | | M | M | | Y | Y | Y | Y |