



Telephone & Fixed Broadband Application Form

CUSTOMER INFORMATION

Company/Office/Applicant's Name: _____

National ID Card (for Maldivians) Registration Certificate

ID No. | | | | | | | | | | | | | | | | | |

Date of Birth: | D | D | | M | M | | Y | Y | Y | Y | Male Female

Exp. Date | D | D | | M | M | | Y | Y | Y | Y |

Nationality: _____ Title: _____

Reg No. | | | | | | | | | | | | | | | | | |

PERMANENT ADDRESS

SERVICE ADDRESS (if different from Permanent Address)

House/Building Name: _____

House/Building Name: _____

Road: _____

Road: _____

District: _____ Block No: _____

District: _____ Block No: _____

Atoll, Island: _____

Atoll, Island: _____

Contact Name: _____

Primary Email Address: _____

Alternate Email: _____

Note: All communications including bill notifications will be sent to this mobile number

Primary Contact Mobile No: _____

Alternate Contact No: _____

Note: All communications including bill notifications will be sent to this mobile number

APPLICABLE FOR FOREIGNERS ONLY

Passport Number: _____

Exp. Date | D | D | | M | M | | Y | Y | Y | Y |

Work Permit: _____

Exp. Date | D | D | | M | M | | Y | Y | Y | Y |

Employer Address: _____

SERVICE REQUESTED

New Connection

Telephone Fibre

Billing Account: New Existing Account No: _____

I wish to purchase a nice number for fixed line Category A (₹1,500) Category B (₹1,000)

Service No: _____ Provide/Remove the following services on: _____

Order ID: _____ Unlist Call Forwarding

Relocate in the same premise _____ Add-on Public IP

Relocate to my new address above _____ Suspend for 6 months Suspend for 12 months Reconnect

Internal wiring _____ Service No: _____

Become the registered owner of No: _____ Disconnect _____

Present Owners' Name: _____ Package Change _____

Identity Document

National ID Card (for Maldivians) Work Permit Passport Registration Certificate

ID No. | | | | | | | | | | | | | | | | | |

Signature

For Companies, Authorized Signatory (Name and ID No)

SERVICE REQUESTED

HOME FIBRE PACKAGES:

Packages	Fair Usage Allowance	Speed
<input type="checkbox"/> Fibre 5M Starter*	3OGB	5M
<input type="checkbox"/> Fibre 10M **	6OGB	10M
<input type="checkbox"/> Fibre 15M **	12OGB	15M

LIMITEHNEH FIBRE PACKAGES:

<input type="checkbox"/> Limitehneh Fibre 2OM	Unlimited	2OM
<input type="checkbox"/> Limitehneh Fibre 3OM	Unlimited	3OM
<input type="checkbox"/> Limitehneh Fibre 4OM	Unlimited	4OM
<input type="checkbox"/> Limitehneh Fibre 5OM	Unlimited	5OM
<input type="checkbox"/> Limitehneh Fibre 6OM	Unlimited	6OM
<input type="checkbox"/> Limitehneh Fibre 10OM	Unlimited	10OM
<input type="checkbox"/> Limitehneh Fibre 20OM	Unlimited	20OM
<input type="checkbox"/> Limitehneh Fibre 40OM	Unlimited	40OM
<input type="checkbox"/> Limitehneh Fibre 1G	Unlimited	1G

BUSINESS FIBRE PACKAGES:

Packages	Fair Usage Allowance	Speed
<input type="checkbox"/> Biz Fibre 10M*	25OGB	10M

BIZ LIMITEHNEH FIBRE PACKAGES:

<input type="checkbox"/> Biz Limitehneh 3OM***	Unlimited	3OM
<input type="checkbox"/> Biz Limitehneh 5OM***	Unlimited	5OM
<input type="checkbox"/> Biz Limitehneh 10OM***	Unlimited	10OM
<input type="checkbox"/> Biz Limitehneh 50OM***	Unlimited	50OM
<input type="checkbox"/> Biz Limitehneh 1GBPS***	Unlimited	1G

ADD-ONS:

Add-on Public IP (₹75)

ADDITIONAL SERVICES:

Free Router Own Router

Buy Router

ONT Monthly Installment Plan

1 Month 6 Months 12 Months

18 Months

Buy Orange Box - Wifi Mesh

1 Pack (70/month) 2 Pack (110/month) 3 Pack (170/month)

* Speed will be reduced to upto 2Mbps once FUA (Fair Usage Allowance) is exhausted, however there will be no extra charges for additional usage.
 ** Speed will be reduced to upto 5Mbps once FUA (Fair Usage Allowance) is exhausted, however there will be no extra charges for additional usage.
 *** Speed will be reduced to upto 15Mbps once FUA (Fair Usage Allowance) is exhausted, however there will be no extra charges for additional usage.

Note:

1. Actual speed on customer end will vary due to a number of factors including network configuration, line length, internet traffic, customer equipment and software. If customer's line doesn't support the maximum speed of the package customer would like to subscribe to, Dhiraagu will offer the best speed available on that line.

2. For upload speeds of 1M and above customer needs to have CPE which supports Annex M to get the upload speed.

BILLING OPTIONS

I/We would like to

View and download bills via Dhiraagu Online Services - MyAccount (Conveniently view, download, manage accounts and pay your bills instantly by registering at MyAccount at www.dhiraagu.com.mv/myaccount)

Subscribe for Email Bill service and receive monthly bills via email. Preferred Email address _____

Change my existing email address that I/We have submitted from _____ to _____

DECLARATION & SIGNATURE

I/We have read and accepted **Dhiraagu General Terms and Conditions** related to the service/s requested. (To be signed by applicant)

- The "Promotion": (a) The Router/ONT ("Device") is provided free of charge subject to an early termination fee of \$1,000 ("Exit Charge") which shall become payable immediately if the service requested by you in this application form ("Service") becomes inactive (including suspension, disconnection or termination) for any reason, within 12 months from the service start date ("Commitment Period").
- If the Exit Charge is not paid within one (1) month from the date it becomes payable, we reserve the right to; (a) transfer the Exit Charge to the account of any other services(s) provided to you; (b) deduct the Exit Charge from any payment or credit due to you; and/or (c) suspend, disconnect or terminate the Service.
- During the Minimum Commitment Period, change of ownership, transfer of Device, suspension of Service and/or disconnection of Service and/or disconnection of Service by the customer is restricted.
- You understand that the risk of the Device shall pass to you upon delivery of the Device. The title and ownership shall be transferred only upon the completion of the Minimum Commitment Period. In the event of early termination, title and ownership for the Device shall transfer to you upon full payment of the Exit Charge.

This Promotion for the Device and the provision of the service comprises of the terms herein and Dhivehi Raajjeye Gulhun PLC Terms and Conditions.

Note: 1. Required Documents:

- Maldivian: Valid National ID

- Foreigners: Valid and Non-Expired Work Permit

2. Non-Maldivians are required to pay a deposit.

3. If this is the first application of a business, it should include a completed Business Customer Information Form (available on Dhiraagu website and Customer Front Office)

Present Owner's Signature

For Companies, Authorized Signatory (Name and ID No)

Date | D | D | M | M | Y | Y | Y | Y