



# Mobile Broadband Service Application Form

CUSTOMER INFORMATION

Company/Office/Applicant's Name: \_\_\_\_\_

National ID Card (for Maldivians)  Registration Certificate

\_\_\_\_\_

ID No. | | | | | | | | | | | | | | | | | | | | | |

Date of Birth: | D | D | | M | M | | Y | Y | Y | Y |  Male  Female

Exp. Date | D | D | | M | M | | Y | Y | Y | Y |

Nationality: \_\_\_\_\_ Title: \_\_\_\_\_

Reg No. | | | | | | | | | | | | | | | | | | | | | |

### PERMANENT ADDRESS

### PRESENT ADDRESS / BILLING ADDRESS (if different from Permanent Address)

House/Building Name: \_\_\_\_\_

House/Building Name: \_\_\_\_\_

Road: \_\_\_\_\_

Road: \_\_\_\_\_

District: \_\_\_\_\_ Block No: \_\_\_\_\_

District: \_\_\_\_\_ Block No: \_\_\_\_\_

Atoll, Island: \_\_\_\_\_

Atoll, Island: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Primary Email Address: \_\_\_\_\_  
Note: All communications including bill notifications will be sent to this email address

Alternate Email: \_\_\_\_\_

Primary Contact Mobile No: \_\_\_\_\_  
Note: All communications including bill notifications will be sent to this mobile number

Alternate Contact No: \_\_\_\_\_

### APPLICABLE FOR FOREIGNERS ONLY

Passport Number: \_\_\_\_\_

Exp. Date | D | D | | M | M | | Y | Y | Y | Y |

Work Permit: \_\_\_\_\_

Exp. Date | D | D | | M | M | | Y | Y | Y | Y |

Sponsor Name: \_\_\_\_\_

New Connection

Billing Account:  New  Existing

Account No: \_\_\_\_\_

### MOBILE PLANS

#### 1. Service Type

Postpaid  Prepaid

2. I wish to change my plan from prepaid to postpaid: \_\_\_\_\_

3. I wish to become the registered owner of mobile number: \_\_\_\_\_

4. I wish to change package for Mobile Number: \_\_\_\_\_

#### 5. I wish to apply for the following packages (Please tick the package which you would like to subscribe to)

5G Turbo Prepaid

5G Turbo 549  
(200GB Data, ₨549 per month)

5G Turbo 749  
(300GB Data, ₨749 per month)

5G Turbo 999  
(500GB Data, ₨999 per month)

5G Turbo 1499  
(750GB Data, ₨1,499 per month)

5G Turbo 1999  
(1024GB Data, ₨1,999 per month)

5G Turbo 2999  
(1536GB Data, ₨2,999 per month)

5G Turbo 5999  
(4000GB Data, ₨5,999 per month)

#### Router Options

Purchase router on full pay

Postpaid-Free Router for 5G Turbo 749 and above (with 12-month contract)  
\*ROUTER is provided Free of Charge, subject to an early termination fee.  
If service is suspended, disconnected or terminated within:  
- 6 months from the Effective Date an early termination fee of MVR3000 will be charged  
- 6 to 12 months from the Effective Date, an early termination fee of MVR 1000 will be charged.

#### 6. I wish to apply for the following packages (Please tick the package which you would like to subscribe to)

Prepaid LTE

Broadband LTE Basic  
(80GB Data, ₨699 per month)

Broadband LTE Plus  
(160GB Data, ₨999 per month)

Broadband LTE Premium  
(270GB Data, ₨1,499 per month)

#### Router Options

Prepaid/Postpaid  
(Purchase router on full pay)

Postpaid-Free Router (with 12-month contract)  
ROUTER is provided Free of Charge.  
Early termination fee of MVR700 will be charged if disconnected before 12 months period.

SERVICE REQUESTED

SERVICE REQUESTED

7. I wish to apply for the following packages (Please tick the package which you would like to subscribe to)

MOBILE BROADBAND PACKAGES

- MBB349 - 25GB (M349 per month)
MBB449 - 55GB (M449 per month)
MBB749 - 85GB (M749 per month)
MBB949 - 120GB (M949 per month)
MBB1099 - 150GB (M1,099 per month)
MBB2999 - 450GB (M2,999 per month)
MBB5699 - 850GB (M5,699 per month)

Router Options

- Purchase Device
Free MiFi Router (Eligible for packages MBB 749 and above)

8. I wish to

- SIM Replace
Disconnect
Suspend (6 months)
Suspend (12 months)
Reconnect

Mobile No.:

OWNERSHIP CHANGE

Present Owner's Details

Identity Document

- National ID Card (for Maldivians)
Work Permit
Passport
Registration Certificate
ID No.

Name: Address:

Present Owner's Signature

For Companies, Authorized Signatory (Name and ID No)

BILLING OPTIONS

I/We would like to:

- View and download bills via Dhiraagu Online Services - MyAccount
Subscribe for Email Bill service and receive monthly bills via email. Preferred Email address:
Change my existing email address that I/We have submitted from: to

DECLARATION & SIGNATURES

I/We have read and accepted Dhiraagu General Terms and Conditions related to the service/s requested. (To be signed by applicant)

Note:

- 1. Required documents
- Maldivian: Valid and Non Expired National ID
- Foreigners: Valid and Non Expired Passport or Work permit
2. We may also ask for a deposit if
- you have not previously held an account with us.
- you have been a Dhiraagu customer and have not yet established a good payment record with us; or
- you have previously failed to make a payment to Dhiraagu
3. If this is the first application of a business, it should include a completed Business Customer Information Form (available on Dhiraagu website)

Signature/Stamp (Official stamp is required for Offices and Companies)

For companies, Authorized Signatory (Name and ID Card No)

Date

FOR DHIRAAGU USE ONLY

Account Password: SIM No: Mobile No:

Deposit

Amount: (Spending) Credit Limit:

Staff Name:

(Rates indicated are subject to 8% GST)