

DhiraaguTV JoyBox

# Quick Reference Guide

Please read the user manual before operating the JoyBox

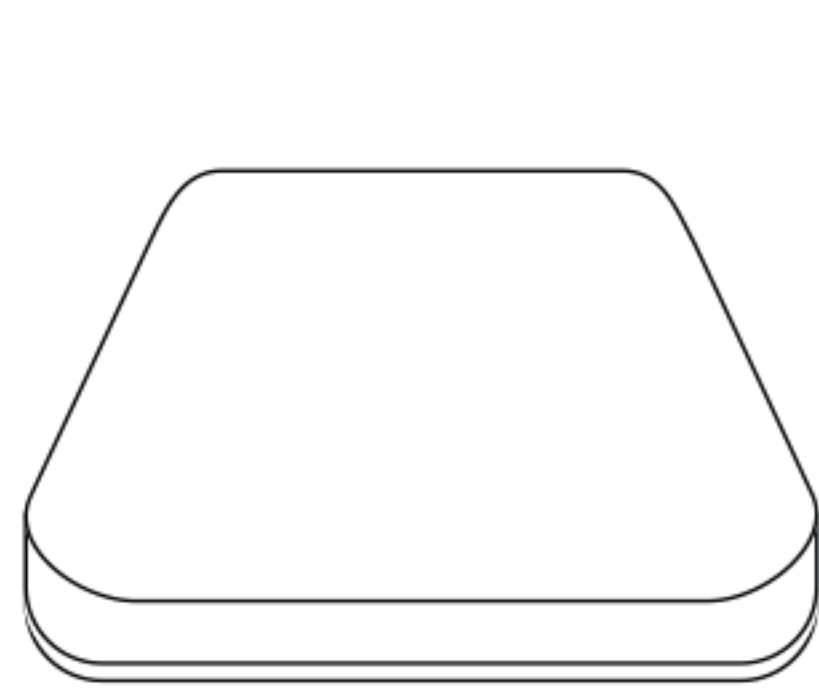


## Safety Instructions

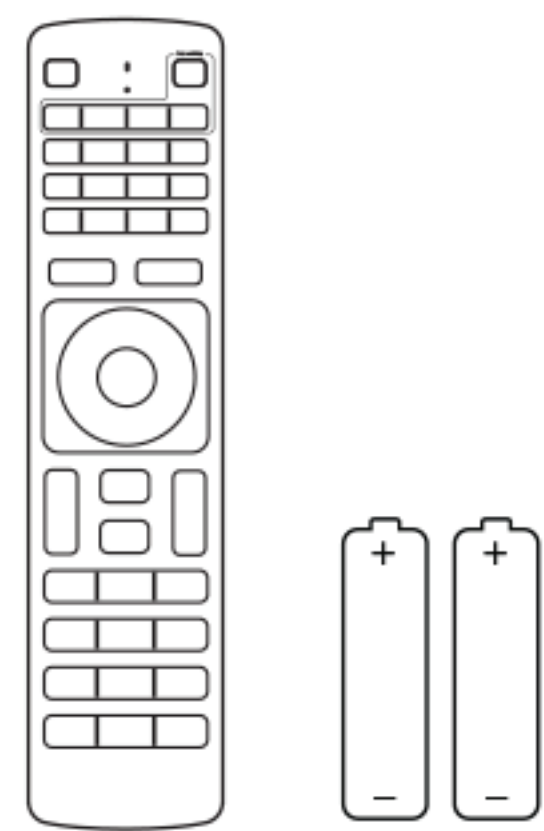
- Please keep the product in horizontal position. Do not place anything on the top of the JoyBox.
- Please use the power adapter provided by the manufacturer, Do not use the power adaptor if it is damaged.
- Please avoid to touch the power adapter with wet hands.
- To avoid any potential risk of electrical shock or damage do not disassemble or modify the JoyBox.
- Please keep the JoyBox away from any heat sources to avoid damage. The device should be keep in a dry and well-ventilated area away from dust that may cause fire or electric shock.
- Please promptly shut down and unplug the device power adapter if it begin emitting smoke or any unpleasant odors.
- Please unplug the device power adapter when not in use for a long periods of time.

## Accessory List

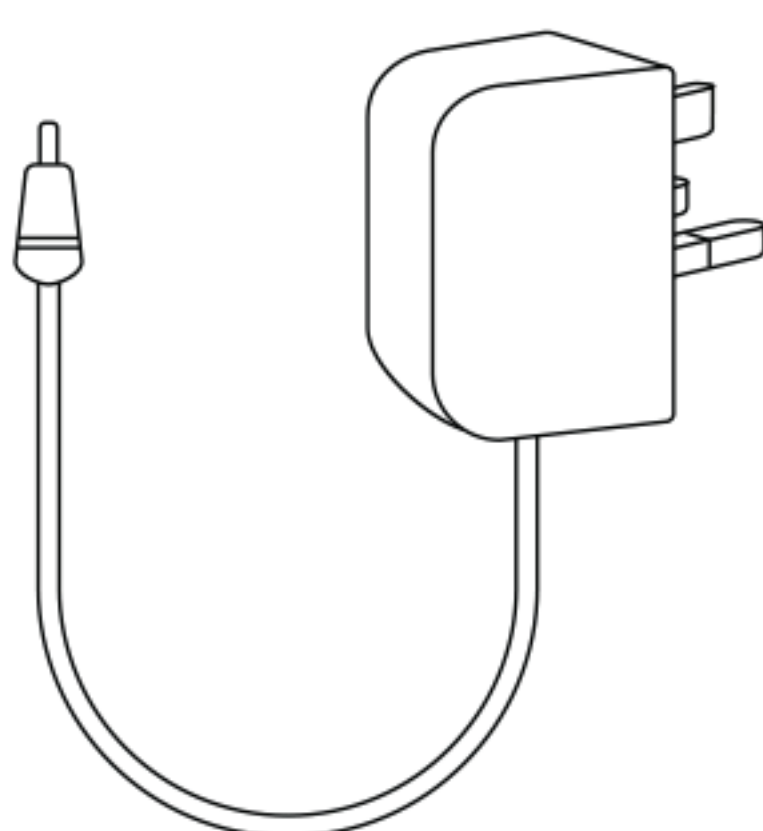
Please open the package and check the following accessories:



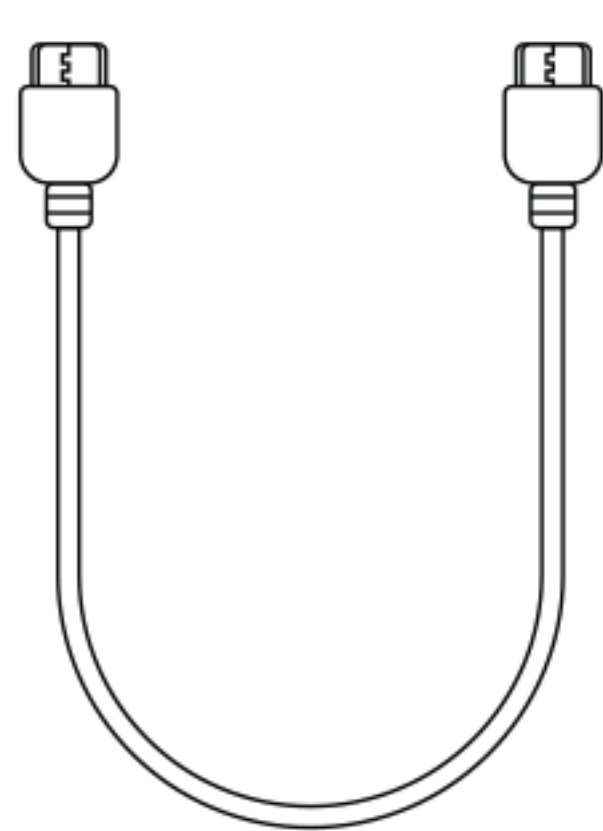
JoyBox x 1



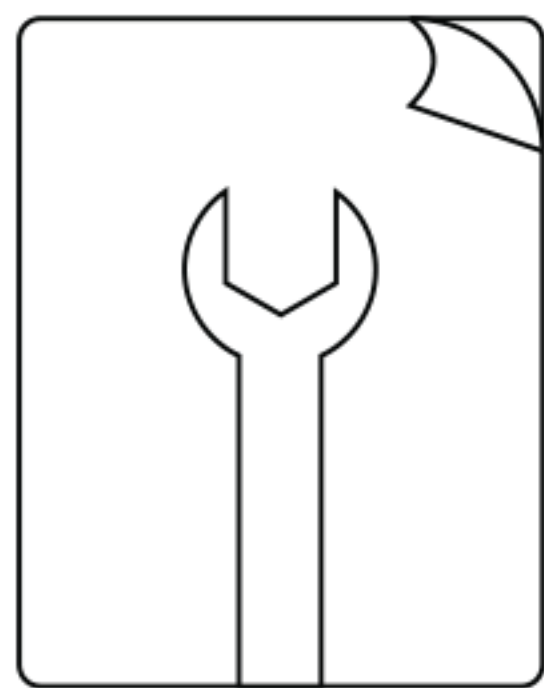
Remote Control x 1



Power Adapter x 1



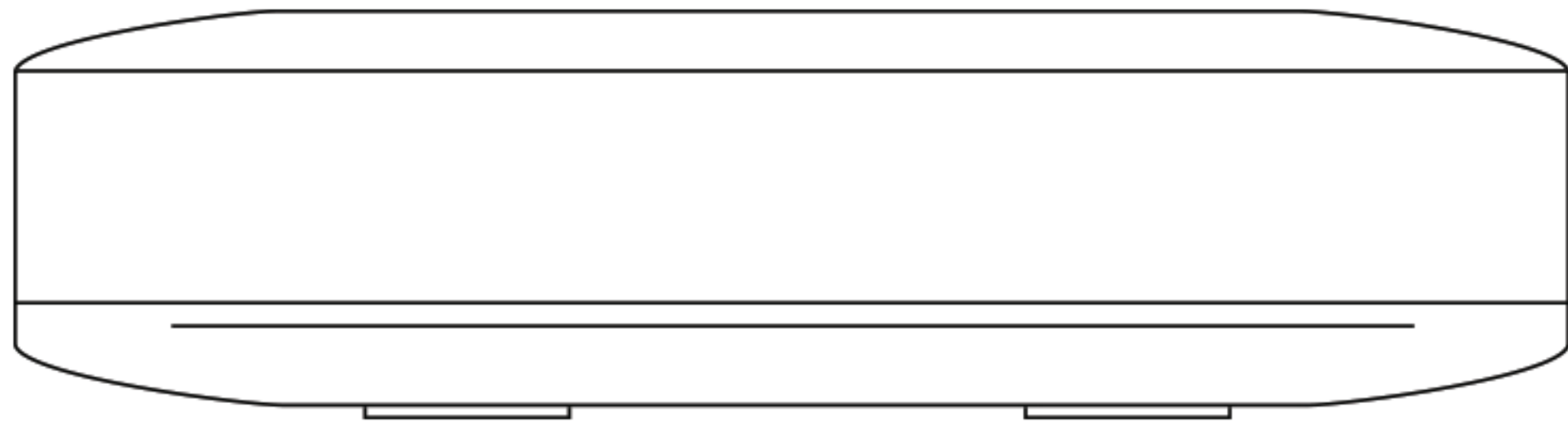
HDMI Cable



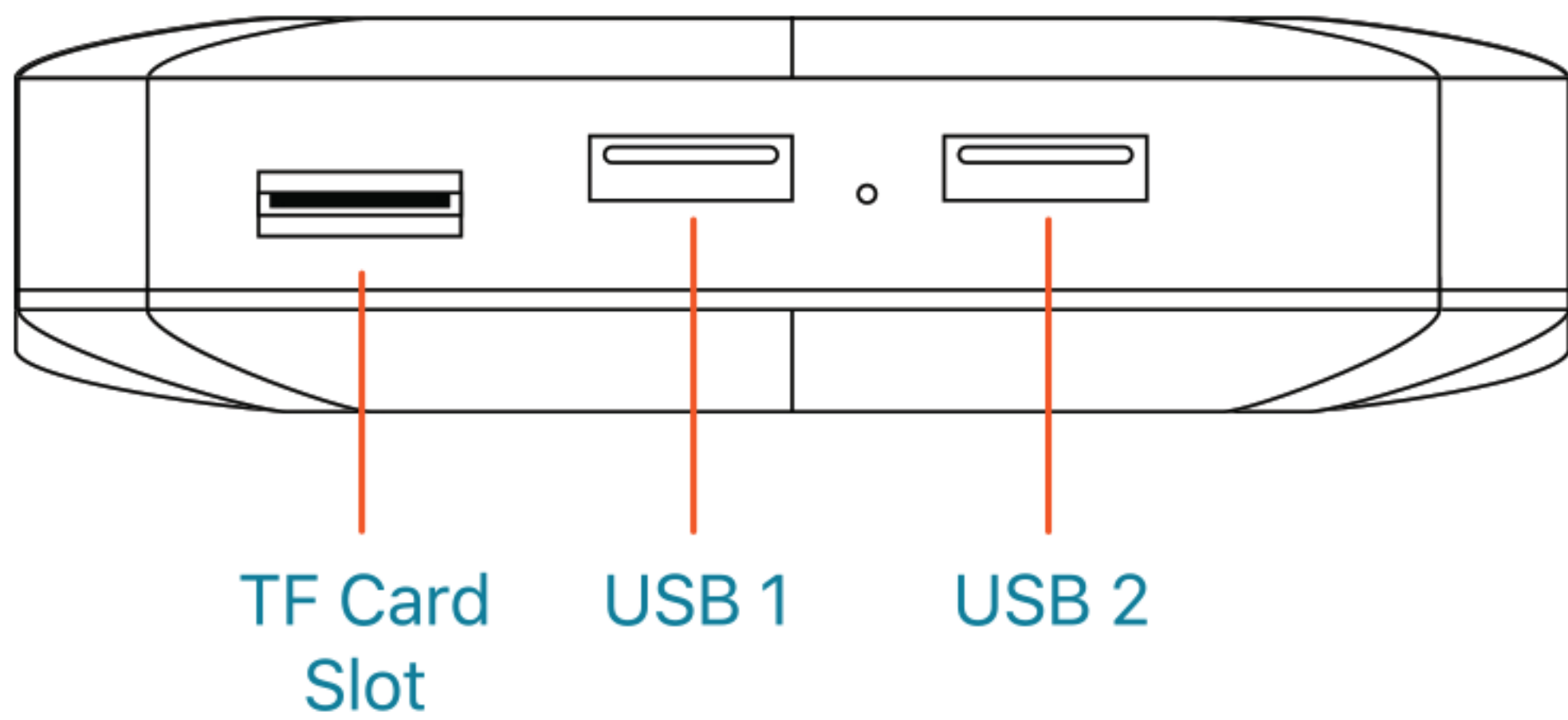
User Manual x 1

## Hardware Structure

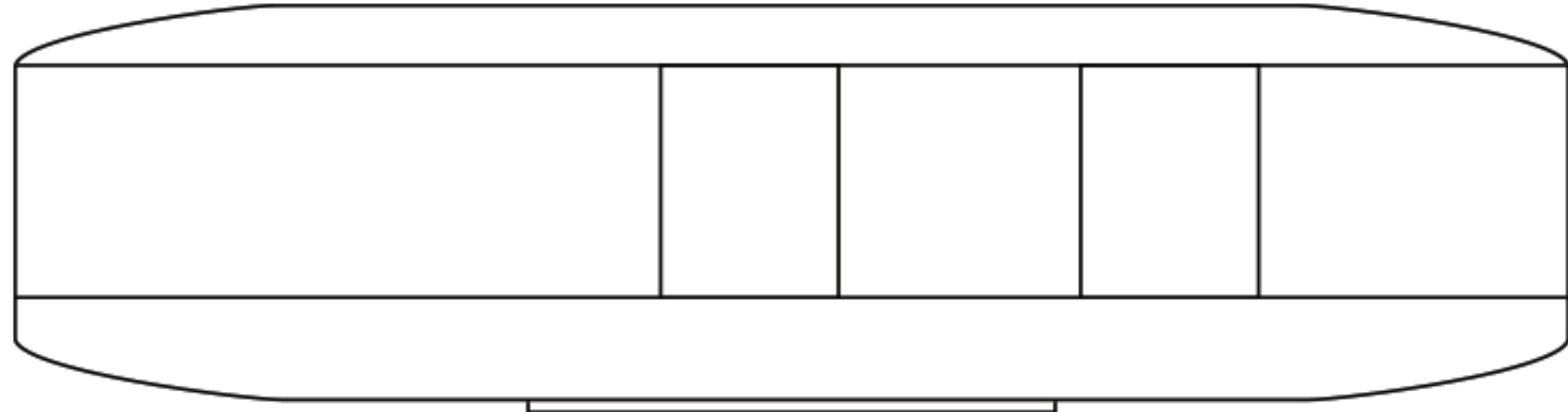
Front Panel



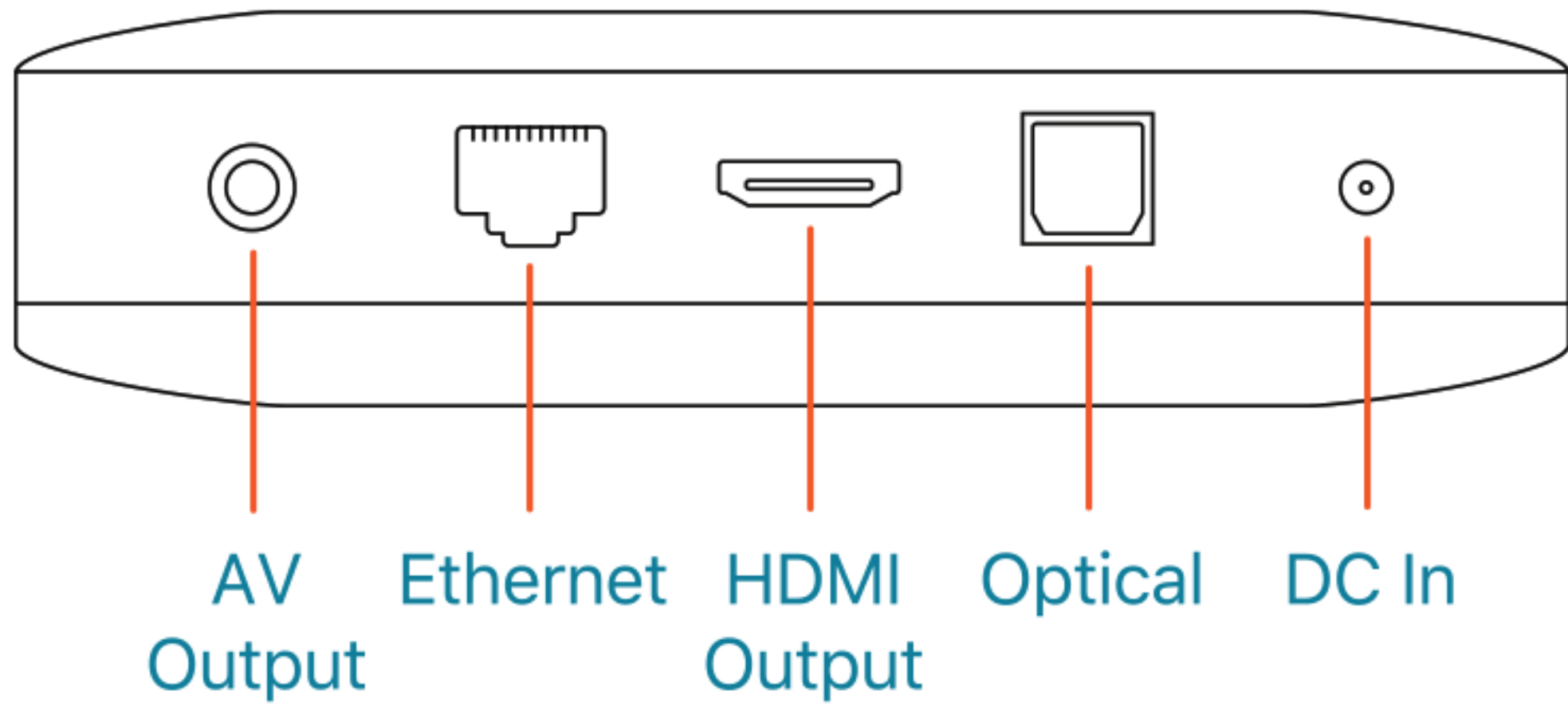
Right Side Panel



Left Side Panel



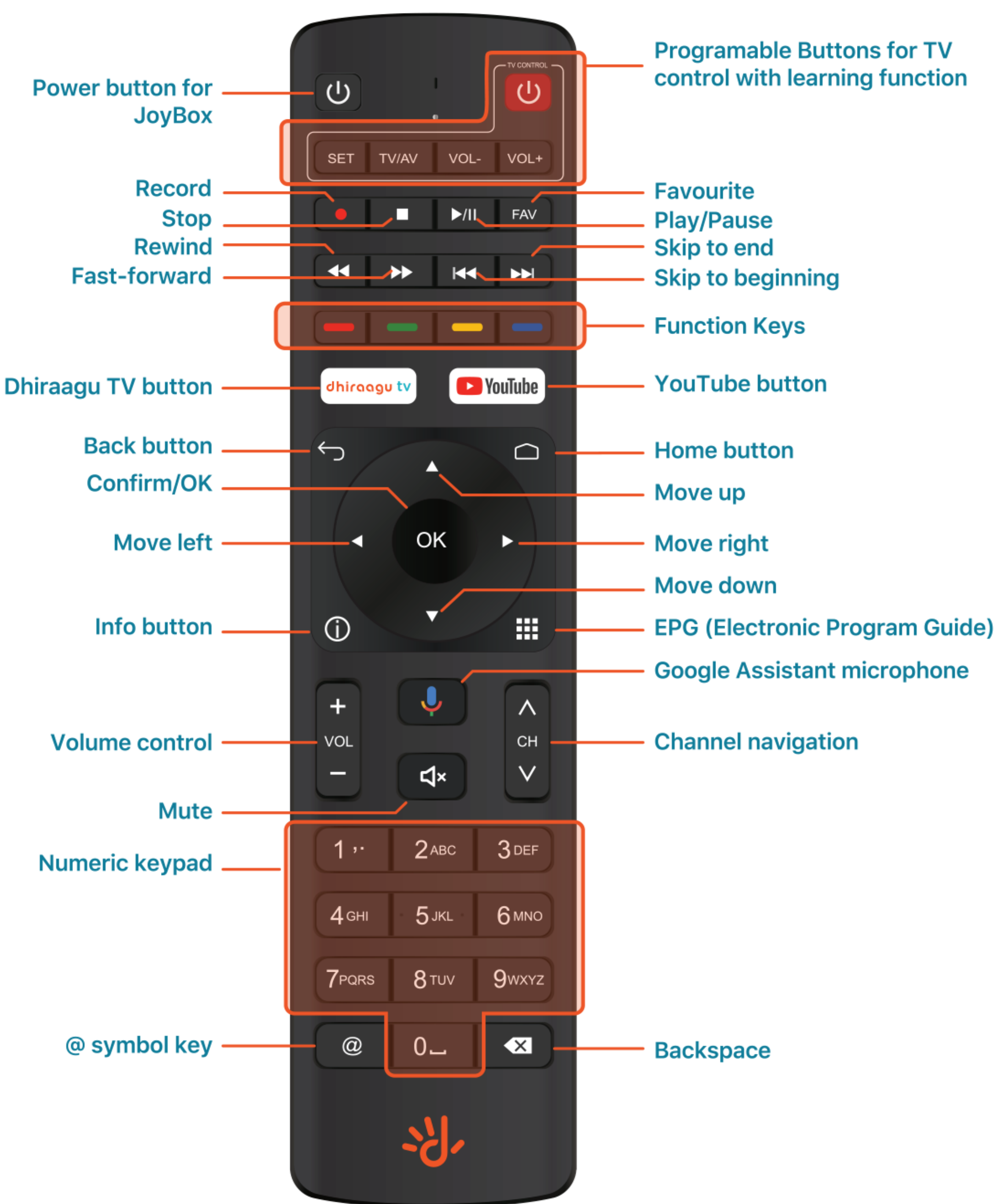
Back Panel





# Learning function for TV controls on the Remote Control

1. Press and hold the **"SET"** button on the JoyBox RCU (Remote Control Unit) for 10 seconds. The LED on the JoyBox RCU will stay lit when it enters leaning mode.
2. Point the TV RCU and the JoyBox RCU at one another and keep them within a distance of 2 to 5cm.
3. Press the **"Power"** button on the JoyBox RCU followed by the **"Power"** button on the TV RCU. The LED on the JoyBox RCU will start to flash quickly after a moment and then stay lit, indicating that the learning is complete for the Power button.
4. Press the **"SET"** button again to save and exit the learning state, the LED goes out.
5. Repeat steps 1 to 4 above to learn other buttons for TV control.



# System Connection

Please refer to the pictures and instructions to connect TV, Power, Network and other devices.

**Note**

The indicator light will flash quickly when the remote batteries are low. Please replace the batteries.

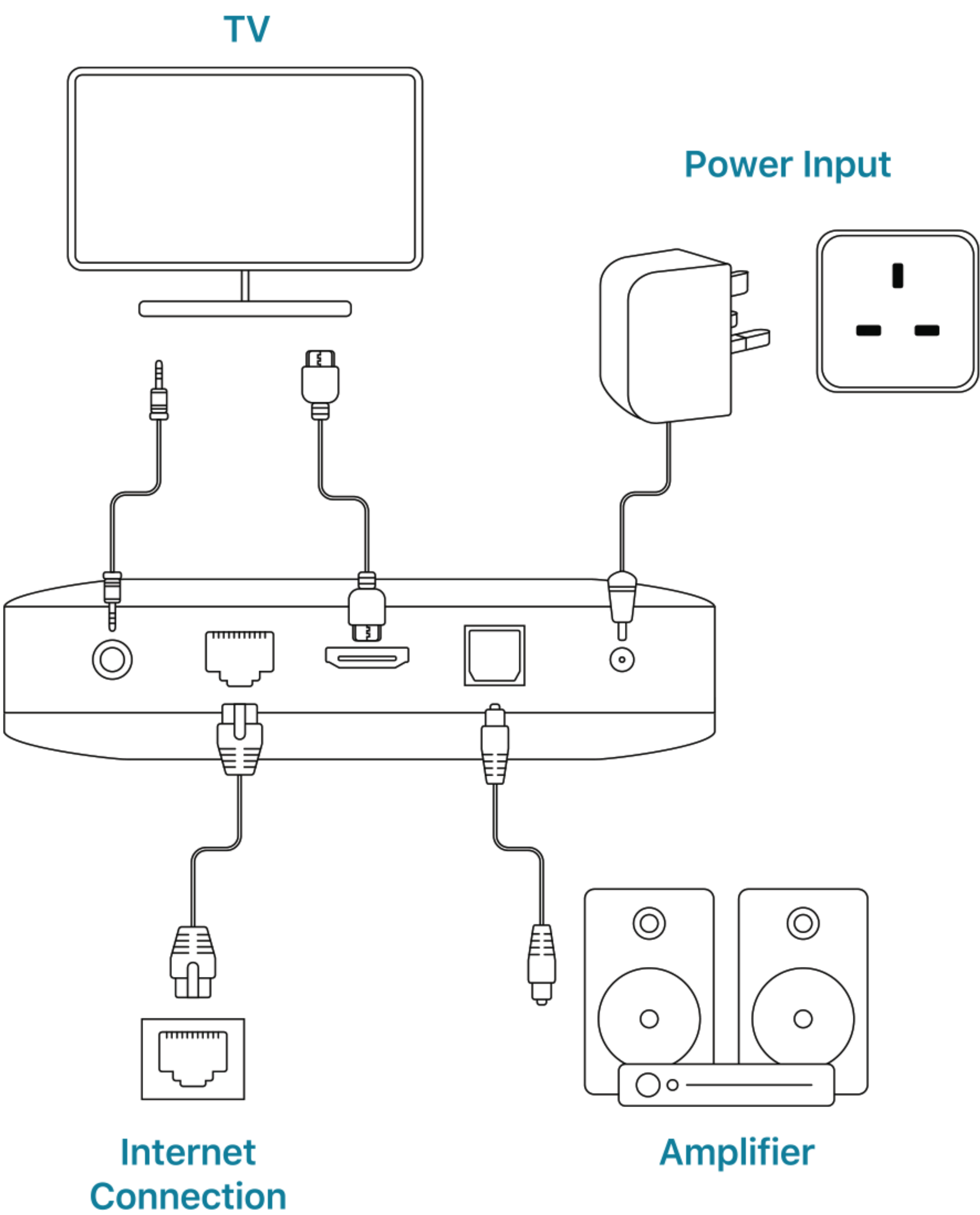
**Step 1: Connection with TV**  
Connect HDMI / AV cable to HDMI / AV port of the JoyBox and TV set.

**Step 2: Connection with network**  
Use the Ethernet cable to connect LAN port of JoyBox and Ethernet or router port of home broadband network.

**Step 3: Connection with Power**  
Connect the power adapter to the JoyBox. After power is on, it can start automatically.

**Note**

Before powering on, Please switch the signal input of the TV to correct source.



# Troubleshooting

Issue	Possible Reason	Solution
No display after power on	The power cord is not properly connected.	Make sure the device is connected to power and voltage is normal.
TV has images but no sound	Audio cable is not connected.	Re-connect the Audio cable.
	JoyBox is MUTE.	Please press mute button to restore volume.
	Audio setting is abnormal.	Please enter the audio and video Settings menu, select the appropriate sound channel and language.
	Volume is too low.	Try turning up the volume on the TV and the JoyBox.
Fail to connect to network	Ethernet cable is not properly connected.	Please reconnect the cable.
Remote Control Failure	Remote control is not in the correct direction.	Your Remote control operates via Bluetooth technology, Try to avoid any other devices that may interfere with Bluetooth transmission. The Remote control also works via IR (Infra Red connectivity, To check if IR work but not Bluetooth, please aim the remote's sensor at the front panel's sensor and try again and make sure there are no obstructions blocking between the remote and JoyBox.
	Remote control voltage is too low.	Please replace batteries.
	Remote control is broken.	Please replace the Remote control.