

“WIN A HOLIDAY IN 3 CITIES” PROMOTION

Terms and Conditions

The following terms and conditions apply to the “Win a Holiday in 3 cities” promotion (hereafter referred to as the ‘**Lucky Draw**’) organized by Dhivehi Raajjeyge Gulhun Plc (DHIRAAGU).

The participation in the Lucky Draw is subject to (a) these Terms and Conditions (b)DHIRAAGU General Terms and Conditions and (c) any additional terms and conditions which DHIRAAGU may inform you time to time, including but not limited to any amendments and/or modifications thereof (collectively referred to as the “Terms”).

Any variation to these Terms shall be published on the DHIRAAGU website. All DHIRAAGU customers who enter into this Lucky Draw are deemed to have accepted the Terms and agree to be bound by and comply with the Terms.

Any or all participants who cannot agree to these Terms can refrain from participating in this Lucky Draw. Further, DHIRAAGU reserves the right to refuse entry, or to refuse to award the prize to anyone in breach of these Terms.

1. The general terms of the Lucky Draw are as follows:

a. Duration

The launching date of this Lucky Draw is on 25th July 2022 and the lucky draw will closed at 23:59 HRS of 30th September 2022.

b. Eligibility

- i. Customers who newly subscribe to Dhiraagu Postpaid, Amilla Postpaid and Salhi Daily Data Plans (hereafter referred to as “Applicable Packages”). Any existing Dhiraagu customers who newly subscribe to a plan under the Applicable Packages are also eligible to this Lucky Draw.
- ii. The subscribers to the Applicable Packages shall be active at least until the Prize is awarded to the subscriber. Any subscriber terminating the service beforehand this will be disqualified from the Lucky Draw.
- iii. The applicants to the Lucky Draw understand and acknowledge that further verification and eligibility requirements such as checks on any customer’s accounts including but not limited to outstanding payments (the “additional verification criteria”), shall apply in order to claim the prize, if selected in the Lucky Draw.
- iv. The applicant to the Lucky Draw understands that if an outstanding balance or an unrecovered debt is found upon the completion of additional verification criteria, then such application will be deemed disqualified and will not be moved to the Lucky Draw selection process.

c. Selection

All the eligible service numbers will be entered into the Lucky Draw by DHIRAAGU (the “Participants”) from which 1 Lucky Draw winner will be selected randomly through the software, Lucky Draw. This will be broadcasted live on DHIRAAGU Facebook account.

d. Prize

The Prize of the Lucky Draw is detailed in Schedule 1 of this Terms.

e. Notification

The winners will be notified via SMS/Call to the newly subscribed postpaid service number. The winner mentioned herein should be or will be the registered owner of service number on the date of the random selection of the Lucky Draw. DHIRAAGU will attempt to call the winner at least three (3) times and shall not be responsible if a customer is not reachable.

f. Claim

The winner shall claim the Prize within 14 working days from the day of Notification, by visiting to the Dhiraagu Head Office, Ameenee Magu, Male’, Maldives. The customer is required to bring their National Identity Card for verification. The winner who fails to claim the Prize within the detailed will be disqualified by 23:59HRS of the 14th day. And a new winner will be selected through the process mentioned in the subclause 1(c).

2. The customers’ service numbers will be used as the unique identifier in the Lucky Draw.

3. Employees of DHIRAAGU and their immediate family members (spouse and children) are not eligible to Participate in this Lucky Draw

