

Specific Terms applicable for Dhiraagu Orange Box 18 Months Installment Offer- (Wi-Fi Mesh)

The following specific terms and conditions along with Dhiraagu General Terms and Conditions (collectively “**Terms**”) apply to the subscription to Dhiraagu Orange Box- 18 Months Installment offer (hereinafter referred to as the “**Offer**”). Any variation to these Terms shall be communicated to via our official website or by email or by SMS. Upon subscribing to the Offer, you deemed to have accepted the Terms and agree to be bound by and comply with the Terms.

1. The Offer is available from 1 October 2024 to 31 December 2024 (**Promotion Period**) exclusively to Dhiraagu residential customer who are currently subscribed to a Dhiraagu Fixed Broadband plan.
2. The Orange Box pack (“**Device**”) is provided on 18 Months installment Offer, subject to an early termination fee which equal to the remaining installments for the Device pack (“**Exit Charge**”) which shall become payable immediately if your service becomes inactive (including suspension, disconnection or termination) for any reason, within 18 months from the date of Offer application (“**Minimum Commitment Period**”).
3. During the Minimum Commitment Period, change of ownership, transfer of Device, suspension of Service and/or disconnection of Service by the Customer is restricted.
4. Bundled Free Data is not applicable for any unlimited FBB packages offered by DHIRAAGU.
5. The Customer acknowledges that they have familiarized themselves with all terms and conditions applicable to the Device and the Service, including in relation to prices and benefits provided to the Customer, and agrees to be bound by and comply with the same.
6. The Customer acknowledges that they are aware of any additional costs that may be payable for additional benefits or services not included with the Device.
7. The Customer acknowledges that the Device is provided for his/her personal use only and will not resell or transfer the Device to any third party during the Minimum Commitment Period.
8. Dhiraagu has the right to suspend, disconnect or terminate any part or all of the service in the event that the Customer’s payment is overdue, or any applicable credit limit is exceeded. If the Device is offered as part of a bundle, Dhiraagu may suspend or disconnect any part or the whole of the bundle.
9. The Customer may terminate the Agreement during the Minimum Commitment Period upon providing Dhiraagu with 30 days’ prior written notice or such shorter notice period as stipulated by Dhiraagu. In the event that the Customer terminates the Agreement prior to the expiry of the Minimum Commitment Period, the Exit Charge become due and payable.
10. If the Exit Charge is not paid within one (1) month from the date it becomes payable, we reserve the right to: (a) transfer the Exit Charge to the account of any other service(s) provided to you; (b) deduct the Exit Charge from any payment or credit due to you; and/or (c) suspend, disconnect or terminate the Service.
11. You understand that risk in the Device shall pass to you upon delivery of Device. Title and ownership shall transfer only upon the completion of the Minimum Commitment Period. In the event of early termination, title and ownership for the Device shall transfer to you upon full payment of the Exit Charge.

Declaration

By clicking to accept or agree to these Terms, you are indicating your electronic signature, which signifies your legal agreement to this Terms and any future updates. This electronic acceptance is legally binding and equivalent to a wet ink signature in accordance with the Electronic Transactions Act (Law No: 2/2022). If you do not agree to these Terms, do not apply for the Offer.