

Win a Tesla - Promotion Conditions

Dhiraagu’s Win a Tesla promotion provides Dhiraagu customers with an opportunity to win a Model 3, 2022 Tesla Car (the “**Prize***”), subject to the terms and conditions herein (the “**Promotion**”).

** Prize does not include any additional charges, fees, or accessories which may be required for the use, change of ownership, or registration of the Prize. We do not warrant that the customer will be provided with any additional benefits or services offered by the Manufacturer.*

Amendments to these conditions may be published by DHIRAAGU on its website at any time. These conditions, any amendments to these conditions, and/or modifications to the Promotion or the Prize (together, the “**Conditions**”) apply to the Promotion, and the draw to select the winner.

“**we**”, “**us**” and “**DHIRAAGU**” means Dhivehi Raajjeyge Gulhun PLC (C-0024/1988) and “**our**” has a corresponding meaning.

1. **Early Bird Offer:** each eligible service number entered to the Promotion from the date of announcement of this Promotion, till 30 November 2023 (“**Early Bird Offer Period**”), will get double entries to the Promotion.
2. **Promotion Enrolment Window:** You may register to the Promotion at any time prior to 23:59 on 31 January 2024 (“**Deadline**”) through our established portal. DHIRAAGU may, at its sole discretion, extend the Deadline at any time, by publishing new deadline date on its official website.
3. **Draw Date:** The draw to select the winner of the Promotion, is planned to be held on 17 June 2024. DHIRAAGU may, at its sole discretion, change the draw date at any time, by publishing new draw date on its official website.
4. **Eligibility Conditions:**
 - 4.1. The Eligibility Conditions herein applies for every service number, and are subject to all conditions set out in this Section 4, and the Disqualification terms set out in Section 5.
 - 4.2. Except for entries made during the Early Bird Offer Period, each service number will be allotted one entry. Eligible service numbers registered during the Early Bird Offer Period will get two (2) entries.
 - 4.3. You must meet the following conditions to be eligible for the Promotion:
 - (a) In order for the service number to be eligible to the draw, the respective service number should be active on any one of the following Eligible Packages on the Draw Date (including any amendments to the Draw Date):

| Eligible Packages * | |
|---|--|
| 1 | Dhiraagu Postpaid and Salhi packages with a monthly charge of MVR450 or above |
| 2 | All Amilla Postpaid customers including Salhi Packages, if the customer’s average bill is greater than or equal to MVR 450 every month without downgrading until the time of taking the draw |
| 3 | Dhiraagu Fibre Broadband Fibre 30M package or any FBB package with a monthly charge MVR 790 and above |
| * For avoidance of doubts, upgrades do not disqualify the customer from the Promotion | |

- (b) Register the respective service number(s) you wish to enter for the Promotion through our established portal;

- (c) Only natural persons are eligible; legal entities and sole proprietors are not eligible for this Promotion. Please see Section 4.4 below for further categories of customer who are not eligible; and
- (d) Prior to the Draw Date, you must clear all outstanding bills for the respective service number, up to and including the bill for April 2024.

4.4. Following customers are not eligible:

- (a) All legal entities including sole proprietors;
- (b) Board members and employees of DHIRAAGU;
- (c) Any subscriber whose services are sponsored under Dhiraagu staff touch scheme;
- (d) Contractors and auditors of DHIRAAGU who are directly involved in the Promotion;
- (e) If the service number terminated for any reason;
- (f) Ownership change of the respective service number entered to the draw; and/or
- (g) If in any month prior to the Draw Date you change or downgrade the respective service number, to a package which is not specified as an Eligible Package.

4.5. You acknowledge and agree that the Prize is offered subject to all applicable terms and conditions of the manufacturer of the Prize. If you win the draw and accept the Prize, you understand and agree that such acceptance constitutes your agreement to be bound by all applicable the terms and conditions of the manufacturer of the Prize. Upon acceptance, DHIRAAGU shall in no way be responsible for any breach or infringement of the manufacturer's terms and conditions by you or otherwise.

5. Disqualification: The respective service number you have submitted for the Promotion will be disqualified, if your registered name and identification number (i.e., NID number, Passport number or Work Permit number) does not match the information submitted to DHIRAAGU for the respective service number, or if the aforementioned information is incorrect, incomplete or not up to date, and you fail to correct such information prior to the Draw Date.

6. Draw Process

- 6.1. The eligible service numbers will be used as the unique identifier for the draw.
- 6.2. The draw will be conducted by random selection of the eligible service numbers. Any submission which does not meet all the conditions under Section 4 (Eligibility Conditions) will not be included in the draw; and service numbers falling under Section 5 (Disqualification) will be disqualified.
- 6.3. The draw for the Promotion will be held under the supervision of an external auditor.

7. Announcement and Distribution:

- 7.1. Details of the winner will be announced after the draw and published on DHIRAAGU's official social media account(s).
- 7.2. DHIRAAGU will endeavor to present the Prize to the winner as soon as practicable after the conclusion of the draw.
- 7.3. The Prize will be presented to the winner after proper identification and due acknowledgement from the customer, or a duly authorized representative of the customer. To collect the Prize, the winner must provide all reasonable documents requested by DHIRAAGU (such as valid NID Card, Passport and/or Work Permit) for verification. In case the customer appoints an authorized representative for collection, any and all reasonable documents requested by DHIRAAGU for verification purposes must be presented in a timely manner.

- 7.4. DHIRAAGU will make reasonable attempts to contact the winner through the registered service number. Within fourteen (14) days from the date the winner is contacted, the Prize will have to be collected by the winner from the designated venue as informed by DHIRAAGU, and all transportation and logistics costs, fee and expenses concerning the collection and change of ownership must be borne by the winner. The winner of the Prize must take all actions and pay all fees and taxes (including without limitation payment of registration fees and other additional charges) as required for the transport, registration and/or transfer the ownership of the Prize to the winner. DHIRAAGU does not take responsibility for any action required from the respective winner in this regard.
- 7.5. In the event DHIRAAGU is unable to contact or verify the winner within three (3) working days from the date of the draw, and/or if the winner fails to comply with Section 7.4 or any additional conditions herein, the winner would have deemed to have forfeited the Prize, and DHIRAAGU may at its sole discretion, deem the winner disqualified, and award the Prize to the registered owner of the second service number selected during the draw. The conditions herein will apply.
- 7.6. Subject to Section 7.5, in the event that the winner is found to be deceased, DHIRAAGU shall present the Prize to the legal heirs (as determined by a court of law) of the deceased. In case of ownership change, the customer under whose name the service number is registered as at the Draw Date will be entitled to the Prize.
- 7.7. If, for any reason whatsoever, the Prize cannot be awarded to the winner, DHIRAAGU may, at its sole discretion, either: (i) pay [MVR 1,000,000] to the winner; or, (ii) award a different, comparable Prize.

8. Additional Conditions:

- 8.1. If you wish to opt out from the Promotion, please Email 123@dhiraagu.com.mv from your registered Email account.
- 8.2. You consent to our use and disclosure of your personal information provided to enter the Promotion. By accepting the Prize, the winner consents to our indefinite use and disclosure of the winner's name and any photos taken for advertising, promotions, publicity and marketing materials and purposes.
- 8.3. DHIRAAGU does not accept any liability relating to the Promotion or under these Conditions, except for liability which cannot be excluded as explicitly stated under the law. DHIRAAGU does not accept any indirect, special, incidental or consequential damages arising out of or related to the Promotion.
- 8.4. Our decisions regarding any aspect of this Promotion are final and binding, and no further correspondence, requests or claims will be entertained in this regard.
- 8.5. The Parties hereby agree that any claims against the other will be made in their own individual capacity and not as a representative or class action, and any rights to such actions are hereby waived.
- 8.6. The Prize is given on an as-is basis without warranties of any kind, express or implied, including but not limited to implied warranties of type, model, color, merchantability or fitness for a particular purpose. You agree to waive any claims against DHIRAAGU relating to the quality or standard of the Prize.
- 8.7. We reserve the right to amend these terms and conditions at any time, without prior notice.
- 8.8. This is an independent promotion by DHIRAAGU. DHIRAAGU is not affiliated with or endorsed by Tesla.

8.9. These terms and conditions shall be governed by the laws of the Republic of Maldives. Any dispute relating to the Promotion, or these Conditions, must be resolved amicably in discussion with us.