
Share your Happiness – Promotion Terms and Conditions

The following promotion terms and conditions together with [Dhiraagu General Terms and Conditions](#) as published on its official website (collectively “**Terms**”) apply to this Promotion.

We may publish changes to these Terms from time to time. You agree that your continued use of the Service(s) after any such amendments shall be evidence of your acceptance and intention to be bound by the amended terms.

1. **Promotion Period:** 10 March 2024 to 10 April 2024. We may publish changes to this period from time to time.
2. **Eligibility:** This Promotion is available to Dhiraagu residential customers who are on any of the following Dhiraagu services: Dhiraagu Prepaid, Amar Plan, MAMEN, Dhiraagu Postpaid, Postpaid Flex or Amilla Postpaid. Archived Plans are not eligible for the promotion.
3. **Promotion:**
 - (a) Eligible customers may scratch a free scratch card on Dhiraagu App between 4am and 9am within the Promotion Period and stand a chance to win a Free Data add-on (“**Gift Add-on**”).
 - (b) Gift Add-ons will be valid until 00:00hrs of the same day it is unlocked by scratching (“**Gifting Window**”). *Gifting Window will remain the same regardless of the number of times the Gift Add-on is gifted by one customer to the other. Gift Add-on may have a separate validity period, depending on the gift you unlock.*
 - (c) Any customer who receives a Gift Add-on by scratching, or as a gift, can choose to either: (i) redeem the Gift Add-on for own use; or (ii) to send the Gift Add-on to another eligible Dhiraagu customer within the Gifting Window. This gifting cycle can continue until the expiration of the Gifting Window for the respective Gift Add-on. *Gift Add-on cannot be gifted back to the sender.*
4. **Your Responsibility:** You are solely responsible for your actions in gifting under this promotion. *You must ensure that you are gifting to the correct service number.* You must act responsibly and must not act in a manner that may offend or harass any other person. If we receive any complains or third-party claims, you shall be liable and indemnify us in accordance with the terms agreed under Dhiraagu General Terms and Conditions.
5. **Limitations:** Each eligible service number will receive one (1) scratch opportunity between 4am and 9am during the Promotion Period.