

- 1.** Dhiraagu Fibre Broadband Unlimited plans are for residential use only and not for resale. Any resale of the Service Package you subscribe to is a breach of our agreement with you.
- 2.** To maintain the quality & performance of our Service(s), which could be disrupted by consumption habits of some customers, we have implemented a Fair Usage Allowance of 5TB for 50M Unlimited and 7TB for 100M Unlimited packages to protect the interest of all our customers and ensure the highest level of service performance for all users.
- 3.** The quality of our services and speed may be affected by reasons beyond our control.
 - You are more likely to receive better speeds by using a direct Fibre Broadband connection through Ethernet via an Optical Network Terminal (ONT).
 - Speed may vary if you are accessing through multiple devices on a Wi-Fi connection (or via other mediums) and is also dependent on the distance from the ONT.
- 4.** Regardless of the foregoing, we do not represent, warrant, guarantee or assume any responsibility for the quality, coverage, signals, etc as these are affected by multiple factors beyond our control.
- 5.** Speed will be reduced up to 5 Mbps (speed after allowance) on all other packages once the allowance is exhausted.
- 6.** Dhiraagu Fibre Broadband Unlimited packages are not eligible for Data Rollover.
- 7.** Rates indicated are subject to GST, at the then applicable rate
- 8.** The set-up fee is MVR 1,000 if a new fibre connection is required and MVR 250 if a working fibre connection is available at the premises.
- 9.** If the service is active for one year and if it is more than 6 months since the last relocation, the relocation will be free.
- 10.** Internal wiring up to 150 feet will be free of charge. If any additional wiring beyond 150 feet is required, you will be charged MVR 500.
- 11.** The above service specific terms are subject to Dhiraagu General Terms and Conditions, available here.