

CUSTOMER INFORMATION

Company/Office/Applicant's Name: _____ Nationality: _____

The name as it should appear in the directory entry (for Business & Government only)

English: _____ (maximum 50 characters) Dhivehi: _____ (maximum 40 characters)

Contact Name	Contact Nos.		
	Fixed:	Mobile:	Email:

FULL ADDRESS AT WHICH SERVICE IS REQUIRED	FULL BILLING ADDRESS (if different)
1. House/Building Name.....	1. House/Building Name.....
2. Road Name.....	2. Road Name.....
3. Atoll, Island, District	3. Atoll, Island, District

TYPE OF SERVICE REQUIRED

<p>1. Install new telephone line(s)</p> <p>2. Change existing telephone no. to</p> <p>3. Install extension on telephone no.</p> <p>4. Disconnect telephone no.</p> <p>5. Relocate telephone no. in same premise</p> <p>6. Relocate telephone no. to my new address above</p> <p>7. Become the registered user/owner of telephone no. (requires name, ID card number & signature of present owner below)</p> <p>Name:</p> <p>(Ownership change requests will be processed at the end of the billing month)</p> <p>Signature: ID card no:</p>	<p>Tick, or state quantity required</p> <p><input type="checkbox"/> (local only) Plainline <input type="checkbox"/> (full IDD access) Quickline</p> <p><input type="checkbox"/> Plainline <input type="checkbox"/> Quickline</p> <p>8. Internal wiring of telephone no.</p> <p>9. Provide / disconnect the following services on telephone no:</p> <p><input type="checkbox"/> Caller ID <input type="checkbox"/> Unlisted Number Service</p> <p>Required date: Disconnect on:</p> <p>10. Provide / disconnect 3-Party Conference Call Service to</p> <p>11. Provide / disconnect Call Queue Service to</p> <p>Change Call Queue message <input type="checkbox"/></p> <p>12. Other (please specify)</p>
---	--

Has a telephone service been provided previously at this address? If yes state the number(s)

DISCOUNT SCHEMES

<p>1. Apply Friends and Family discount Scheme to</p> <p>Nominated Numbers 1..... 2</p> <p>3 4 5</p> <p>(Change of nominated numbers for any reason must be advised by the customer.)</p> <p>2. Apply National Discount Scheme to</p>	<p>3. Apply IDD Discount Scheme discount to</p> <p>Nominated countries 1..... 2</p> <p>3</p> <p>4. Apply Corporate Discount Scheme to</p> <p>Note: The minimum period of subscription for these schemes is 12 months</p>
---	--

HOW WOULD YOU LIKE TO RECEIVE YOUR BILL

Email Bill: Get your bill in your inbox. You will not receive a paper bill.
email address (if different from above):

eBill service: View your Bills (upto 6 months) online. Can view billed and unbilled call details. You can also set to receive bill in your inbox.

I have an eBill account and my username is

Create a new eBill account
Preferred username 1..... 2..... 3.....

I would like to include my existing account no(s)/mobile no(s) below in this eBill account

a) Account no(s)/mobile no(s)

Paper Bill. Changing from 'GO GREEN' to printed bill, a once off charge of Rf250 (per Dhiraagu account) should be paid up-front.

1. House/Building Name:..... 2. Street:

3. District:..... 4. Block No.:..... 5. Atoll/Island:.....

DECLARATION AND SIGNATURES

I/We agree to abide by The Terms and Conditions for Provision of Telecommunications Service by Dhivehi Raajjeyge Gulhun Public Limited Company and any amendments thereto made from time to time.

Name of Applicant..... Permanent Address..... ID card No.....

Signature of Applicant Date..... Persons authorised to sign on behalf of the Company:

(Official stamp is required for Offices and Companies)

Note: 1. A valid National ID card for Maldivians and the Passport and Work Permit for non Maldivians is required with the application.

2. Non Maldivians are required to pay a deposit or submit a guarantor letter with ID card of the Maldivian guarantor. (The guarantor should be a Dhiraagu account holder with a good payment record for the last 12 months). The guarantor will be responsible for settling all outstanding debts in the event of the customer defaulting on payment.

3. We may also ask for a deposit if

- you have not previously held an account with us.
- you have been a Dhiraagu customer and have not yet established a good payment record with us; or
- you have previously failed to make a payment to Dhiraagu

4. If you are a business and this is your first application, please attach a copy of your Business Registration Certificate together with a completed Business Information Sheet (available at Customer Front Office)