

## CUSTOMER INFORMATION

Company/Office/Applicant's Name: \_\_\_\_\_ Nationality: \_\_\_\_\_

The name as it should appear in the directory entry (for Business and Government only)

English: \_\_\_\_\_ (maximum 50 characters)

Dhivehi: \_\_\_\_\_ (maximum 40 characters)

FULL ADDRESS AT WHICH SERVICE IS REQUIRED

1. House/Building Name: \_\_\_\_\_

2. Road Name: \_\_\_\_\_

3. District: \_\_\_\_\_

4. Block No: \_\_\_\_\_

5. Island, Atoll: \_\_\_\_\_

FULL BILLING ADDRESS (if different)

1. House/Building Name: \_\_\_\_\_

2. Road Name: \_\_\_\_\_

3. District: \_\_\_\_\_

4. Post code: \_\_\_\_\_

5. Island, Atoll: \_\_\_\_\_

## TYPE OF SERVICE REQUIRED

Tick, or state quantity required

1. Install new telephone line(s)  ISDN-2  ISDN-30  ISDN-8 Plus (off-Malé only)

2. Change existing telephone \_\_\_\_\_ to ISDN-2

3. Install extension on telephone no. \_\_\_\_\_

4. Provide additional directory no. \_\_\_\_\_

5. Install telephone instrument on telephone no. \_\_\_\_\_

6. Relocate telephone no. \_\_\_\_\_ in same premise

7. Relocate telephone no. \_\_\_\_\_ to my new address above \_\_\_\_\_

8. Become the registered user/owner of the telephone no. \_\_\_\_\_

Name and Signature of present owner \_\_\_\_\_

9. Provide/remove Ex-dir service to/from \_\_\_\_\_

10. Internal wiring of telephone number \_\_\_\_\_

11. Disconnect telephone number \_\_\_\_\_

12. Star Lock password     4 digits  
(numeric only)

13. Other \_\_\_\_\_

To be filled by off-Malé customers only

Minimum no. of ISDN channels will be 8 channels (if applying for ISDN-8 Plus)

Specify the number of additional channels required  (multiples of 2) [subject to availability of radio capacity]

Has a telephone service been provided previously at this address? Yes  No

Previous number(s) (if known) \_\_\_\_\_

Type of equipment required (if known) \_\_\_\_\_

Date service required \_\_\_\_\_

## DECLARATION AND SIGNATURES

I/We agree to abide by the Terms and Conditions for Provision of Telecommunications Service by Dhivehi Raajeyge Gulhun Private Limited as contained in the current edition of the Telephone Directory and any amendments thereto made from time to time.

Signature of Applicant \_\_\_\_\_ Signature of Maldivian Sponsor \_\_\_\_\_

ID card No \_\_\_\_\_ Name of Sponsor (capitals) \_\_\_\_\_

Permanent Address \_\_\_\_\_ ID card No \_\_\_\_\_

Date \_\_\_\_\_ Permanent Address \_\_\_\_\_

(Official stamp is required for Offices and Companies)

Note 1 A valid National Identity card for Maldivians and the passport and work permit for non Maldivians is required with application.

Note 2 Non Maldivians are required to pay a deposit or submit a guarantor letter with ID card of the Maldivian guarantor. (The guarantor should be a Dhiraagu account holder with a good payment record for the last 12 months) The guarantor will be responsible for settling all outstanding debts in the event of the customer defaulting on payment.

Note 3 If you are a business and this is your first application, please attach a copy of Business Registration Certificate, together with a completed Business Information Sheet (available at Dhiraagu Customer Front Office)